



Figure 1 – Promotional banner used in pigeon PSPO consultation artwork

Public Spaces Protection Order: Pigeons in Waterloo

Consultation Findings Report

November 2023

Contents

1. Executive Summary and Recommendations	3
2. Introduction and Background	4
3. Stakeholder Analysis	6
4. Methodology	6
5. Communications Programme.....	7
6. Engagement Response.....	8
7. GDPR	8
8. Survey Findings	9
Appendix A – Consultation Survey	18
Appendix B – Communications Statistics	22
Appendix C – Social Media Screenshots.....	25
Appendix D – Poster and Leaflet Designs	48
Appendix E – Photos of Consultation Activities	51
Appendix F – Full list of themes raised.....	54
Appendix G – Literal Responses	56
Appendix H: List of Figures	65

1. Executive Summary and Recommendations

- A majority of respondents (75%) indicated that the pigeon PSPO in WaterlooVille should be renewed, compared to 21% who felt that it should not be renewed. This represents a clear view from respondents in favour of renewing the PSPO.
- A majority of respondents that pigeons remain a problem in the WaterlooVille Precinct Area, with over two thirds (70%) stating that they are a very or fairly big problem for the area.
- This compares to just over a quarter (28%) who felt that pigeons were either not a very big problem or not a problem at all for this location.
- For those who indicated that there were continuing problems with pigeons in WaterlooVille Precinct, the main location given when asked for more details was the main or general precinct area, with a quarter of respondents stating the non-specific precinct area was particularly where the issue was present.
- Other commonly referenced locations were the middle area of the main precinct (roughly defined as the area near the Bandstand and in the vicinity of Costa Coffee and Greggs shops) and one in ten (11%) respondents stated that pigeons are an issue in derelict or vacant buildings / shopping units.
- The majority of responses highlighting areas where the problems persist were within the current PSPO area, with only one comment reporting an issue outside of the current PSPO boundary. 9% of responses to this question referred to locations within the borough but outside of WaterlooVille.
- Opinion was split as to the effectiveness of the pigeon PSPO in WaterlooVille, with broadly equal portions of respondents stating it had been very or somewhat effective (36%) compared to those who it had been somewhat or very ineffective (35%).
- Residents were slightly more likely to feel that the PSPO had been ineffective than visitors, but broadly responses of these groups were similar.
- The differing feedback on the effectiveness of the PSPO was reflected in the general comments received on the PSPO, with the main themes being the view that increased enforcement was needed for the issue and problems persist at this location.
- There were a small portion of respondents who expressed positive or sympathetic views towards pigeons, with comments stating concern over pigeon welfare and the positive aspects to wildlife in the town centre. These views were however in the minority.

2. Introduction and Background

Havant Borough Council (HBC) adopted a Public Spaces Protection Order (PSPO) relating to feeding pigeons in Waterlooville Precinct in 2018, as per the powers set out in the Anti-Social Behaviour, Crime and Policing Act 2014¹.

This PSPO was deemed necessary following complaints received by local businesses and residents relating to pigeons creating a nuisance in this area. HBC erected signage in this location that advised people not to feed the pigeons and released a corresponding press release. However, the pigeons remained an issue and an initial consultation was launched with a view to creating a PSPO to deal with these concerns. This was considered appropriate as:

- Pigeons were roosting on balconies facing onto the pedestrian precinct, preventing residents from using their balconies or opening their French windows.
- Pigeons were roosting above café premises and defaecating on tables and chairs intended for customers' use.
- Pigeon waste, feathers and faeces were being blown and walked into shops in the precinct.

In addition, it was considered that:

- Pigeon droppings are acidic and cause damage to buildings and machinery, and also to lawns and shrubberies.
- Nest material, droppings and feathers can clog drains and air vents.
- Pigeons carry many diseases, some of which can be transmitted to humans if droppings contaminate food stores, bakeries or canteens. They also carry a mite which causes skin disease, and feather dust can cause allergic alveolitis and 'pigeon fancier's lung'.
- Feral pigeon flocks can harbour Newcastle disease which can be passed to domestic poultry if their feed is contaminated by droppings.

Advice was also sought from the Royal Society for the Protection of Birds (RPSB) and the Pigeon Control Advisory Service (PiCAS), and both made clear that preventing access to food was key to dictating pigeon movement and deterring their presence.

The original consultation was conducted from 25 September 2017 to 31 October 2017, and received a total of 81 responses (38 for the business survey, 43 for the residents / visitors survey). These responses supported the implementation of the PSPO and the subsequent Order was adopted in March 2018. The PSPO set out that within the designated area of Waterlooville Precinct, the feeding of pigeons would be classed as an offence and agreed to the use of £80 fixed penalty notices to tackle this.

As per the legislation, this Order was reviewed after three years. An equivalent consultation was conducted from 16 October 2020 to 27 November 2020. Due to the impact of the coronavirus pandemic, it was decided to limit the consultation to an online survey, with those unable to access the internet able to phone a dedicated phonenumber to conduct the questionnaire in this way. It was felt that with the necessary requirements for social distancing, this would be the safest and most appropriate method of consultation. In previous consultations, officers have approached members of the public in specific locations to conduct the survey in person, but this was also considered not appropriate during the pandemic. Additionally, paper surveys were also considered inappropriate due to

¹ <https://havant.moderngov.co.uk/ieDecisionDetails.aspx?ID=341>

requirements for isolating posted materials for certain timescales and concerns over the transmission of the virus.

In total, 148 responses were received from this survey (7 via the business survey, 141 via the resident / visitors survey). In addition, there were 4 phone calls received in relation to the consultation, with all either being directed to the online survey successfully or having their comments entered in with the support of a HBC officer. Overall, this was an encouraging return that was higher than the initial consultation for the PSPO.

This consultation found that respondents retained a strong support for the continuation of the PSPO, and the decision was made to renew the Order in February 2021² for three years, with the fixed penalty notice also increased to £100.

As per the legislation, a PSPO can be made for a period of three years, after which it must be reviewed. If the review supports an extension and other requirements are satisfied, it may be renewed for up to a further three years. A key requirement of the legislation is that certain consultation and communication must be carried out before an Order is introduced, amended, varied or discharged.

As this term was coming to an end (on 30 April 2024), the Council was obliged to consult with relevant stakeholders and ensure that their views are considered when deciding on the future action in relation to this PSPO.

Ultimately, the Council's decision is whether to renew, vary or cease the PSPO.

It should also be noted that as of 19 September 2017, authority for the making of Public Space Protection Orders for localised areas within the Borough was delegated to the relevant Cabinet Lead³ and therefore the final decision is to be undertaken by the Cabinet Lead for Communities and Housing.

As when undertaking any PSPO consultation, the Council was mindful of the following stipulations set out within the relevant legislation and guidance, namely Section 72 of the Anti-social Behaviour, Crime and Policing Act 2014, which states:

'A local authority must carry out the necessary consultation and the necessary publicity, and the necessary notification (if any) before

- a) Making a public spaces protection order
- b) Renewing the period for which a public spaces protection order has effect, or
- c) Varying or discharging a public spaces protection order.

Furthermore, this Section states:

"the necessary consultation" means consulting with –

- a) The chief officer of police, and the local policing body, for the police area that includes the restricted area;
- b) Whatever community representatives the local authority think it appropriate to consult;
- c) The owner or occupier of land within the restricted area'

² <https://havant.moderngov.co.uk/ieListDocuments.aspx?CId=128&MId=11077&Ver=4>

³ <https://havant.moderngov.co.uk/ieDecisionDetails.aspx?ID=330>

Further to these legal obligations, the Council sought to address the following key objectives – as mentioned in the Local Government Association’s ‘Public Spaces Protection Orders: Guidance for councils’ document:

- What has been the impact of the PSPO since its inception in 2018?
- Is it still relevant to have the PSPO in its current form in force (i.e. is this still an issue where a PSPO is necessary?)
- Is it legal, proportionate and necessary for the Council to continue with this PSPO?

3. Stakeholder Analysis

It is crucial that the views of relevant stakeholders are taken into account when making this decision, and the outcomes of the consultation will be fully considered when the Council makes its final decision on whether to renew, vary or cease the PSPO.

As per the above, a stakeholder analysis was undertaken to ascertain stakeholders who need to be notified of and included in the consultation. This analysis was intended to ensure the Council not only consulted with those that it is legally obliged to, but also included all those persons or organisations that it felt should have their say on this issue.

The list of key stakeholders identified is as follows:

- Waterlooville Precinct area businesses
- Waterlooville Precinct area residents
- Waterlooville Precinct area visitors
- Ward Councillors
- Hampshire County Council
- The Chief Police Officer and Waterlooville Precinct local policing body
- The Royal Society for the Protection of Birds (RSPB)
- The Pigeon Control Advisory Service (PICAS)

Following this analysis, a survey was designed in collaboration with the Neighbourhood Quality Team to obtain feedback in a consistent and structured way across all consultees.

4. Methodology

The public consultation on the PSPO was conducted from Wednesday 13 September to Wednesday 25 October 2023.

It was decided that the consultation be conducted using the following methods:

- **Online survey** – The main method for capturing views was via the online survey. The survey was accessed via the webpage www.havant.gov.uk/pspo and was open to anyone to respond to. The webpage provided information about the current PSPO and a link to the online survey. This webpage was publicised widely using online and offline methods (see Section 5).
- **Paper survey** – A paper version of the online survey was designed for those who are unable to access the electronic version. Responses submitted via the paper survey were uploaded to the online version and included within the final analysis of this method. Paper versions were available on request and copies were available to collect from Waterlooville Library and Waterlooville Community Centre. A phone

number was also provided for those without internet access to contact the council. The paper version of this survey can be viewed at Appendix A.

- **In-person engagement** – Officers were situated in Waterlooville Town Centre on separate dates to allow members of the public to ask questions and to promote the survey within the area that the PSPO applies to. Officers were on-site in Waterlooville on the following dates:
 - o Friday 22 September
 - o Friday 29 September
 - o Friday 6 October
 - o Friday 13 October

These events were held on Friday mornings due to the overlap with the Waterlooville Market, as this was likely to mean increased town centre footfall at these times. Photos of these events can be found at Appendix E.

- **Stakeholder emails / letters** – Any stakeholder organisation was able to submit a letter or email representation to the Council, in addition to any member of the public wishing to submit feedback via this method.

5. Communications Programme

The consultation was promoted using the following methods:

- Links to survey provided on the Havant Borough Council website at www.havant.gov.uk/pspo.
- Press release circulated on 13 September 2023
- 'Your Borough' virtual edition circulated on 22 September 2023
- Community newsletter circulated on 6 October 2023
- 5 Facebook posts
- 6 Twitter posts
- 6 Instagram Posts
- 3 LinkedIn posts
- On-site posters situated in three town centre locations with web links and QR codes (see Appendix D)
- Poster at Waterlooville Library (see Appendix D)
- Poster at Waterlooville Community Centre (see Appendix D)
- Leaflet produced to promote the consultation – this was disseminated to all local residents and businesses, while copies were also handed out at in-person engagement sessions (see Appendix D)
- On site engagement held on four separate dates (as per Section 4)
- Radio promotion on Nation Radio on 18 September 2023
- Television promotion as part of ITV Meridian Evening News on 19 September 2023, featuring interview with the Deputy Leader and Cabinet Lead for Communities and Housing – link to article: <https://www.itv.com/news/meridian/2023-09-19/the-town-centre-plagued-by-pigeons-with-bird-poo-blighting-lives>
- Article in The News published on 18 September 2023 – link to article: <https://www.portsmouth.co.uk/news/politics/should-people-be-fined-for-feeding-pigeons-in-waterlooville-town-centre-4338064>

A full breakdown of the statistics related to the press releases and social media posts can be found at Appendix B. Screenshots of the press releases and social media posts can be viewed at Appendix C..

6. Engagement Response

In total, the consultation received 188 responses (including 12 paper survey submissions).

This represents an increase on previous equivalent consultation exercises, with 81 responses being received for the initial engagement in 2017 and 148 responses received for the 2020 consultation.

7. GDPR

The Council was mindful of its data protection duties and responsibilities, and in line with this the survey was designed in a manner to only collect the information from respondents that was necessary for the intended outcomes.

Respondents were informed at the outset of the survey that the information provided will not be used in a manner which would identify them.

This page also provided a link to the relevant Havant Borough Council privacy policy at <https://www.havant.gov.uk/service-privacy-notice>.

8. Survey Findings

The following section provides a breakdown of responses for each question asked within the survey.

Where applicable, findings have also been split between resident and visitor responses in order to assess if there are any particular views or considerations related to these groups.

Q1. Which of the following best describes you?

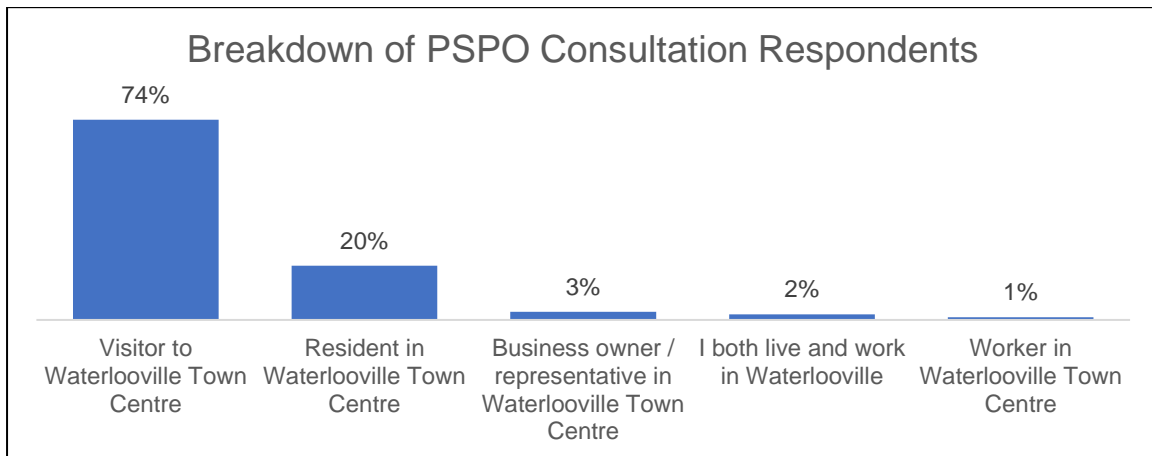


Figure 2: Responses to Q1 – Which of the following best describes you?
SAMPLE: 186

The majority of responses were received from visitors to Waterloooville Town Centre (74%).

Q2. Do you think that pigeons are or are not a problem in the Waterlooville Precinct area?

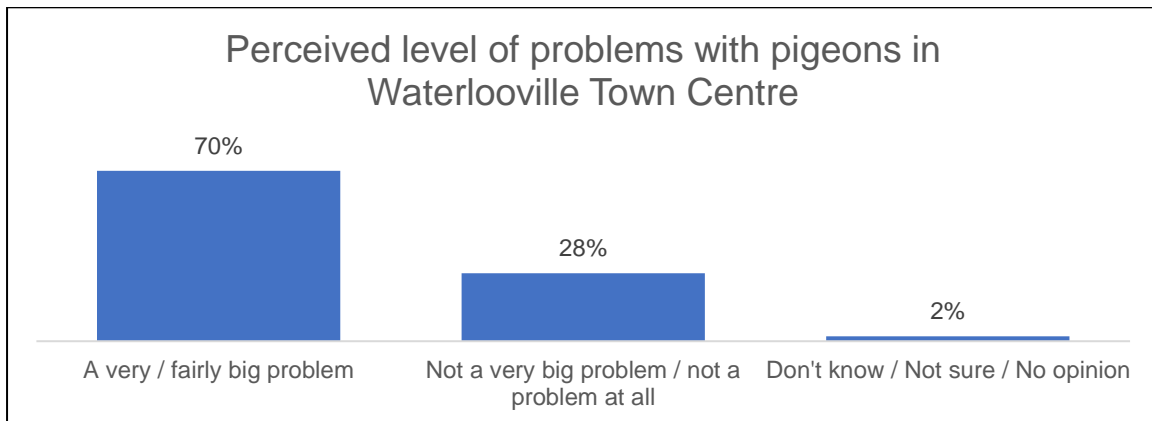


Figure 3 - Responses to Q2 – Do you think that pigeons are or are not a problem in the Waterlooville Precinct area?

SAMPLE: 187

A majority of respondents that pigeons remain a problem in the Waterlooville Precinct Area, with over two thirds (70%) stating that they are a very or fairly big problem for the area.

This compares to just over a quarter (28%) who felt that pigeons were either not a very big problem or not a problem at all for this location.

Resident and Visitor Comparison

	Resident respondents	Visitor respondents
Sample size	41	138
A very / fairly big problem	78%	68%
Not a very big problem / not a problem at all	22%	30%
Don't know / Not sure / No opinion	0%	2%

Feedback from residents and visitors was broadly similar, with the majority of respondents in both groups indicating that the pigeons remain a very or fairly big problem in the area.

This is more pronounced amongst responses from residents, but this difference is small.

Q3. If you answered that pigeons are a problem, please could you identify ONE area in the precinct where you feel that this is an issue. Please be as specific as possible.

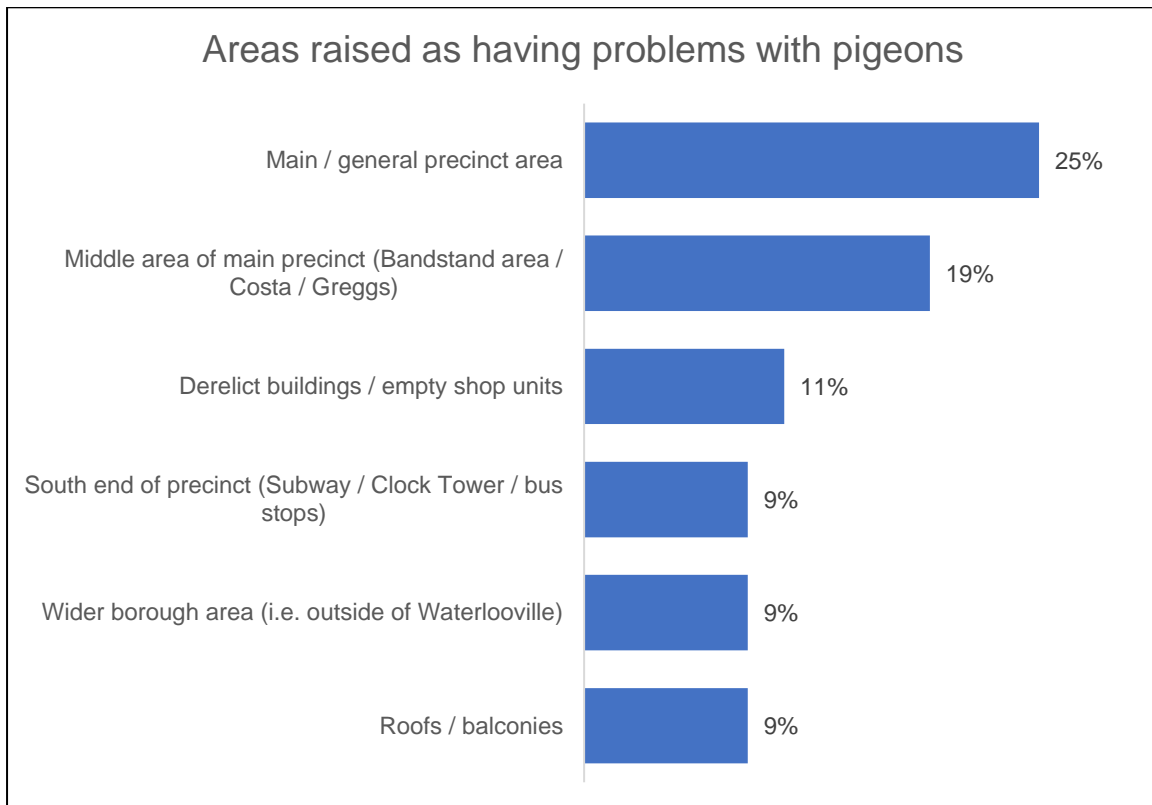


Figure 4 - Responses to Q3 – If you answered that pigeons are a problem, please could you identify ONE area in the precinct where you feel that this is an issue .Please be as specific as possible. Please note that this question was only asked of those who indicated ‘a very big problem’ or ‘a fairly big problem’ at Q2. The above table only includes answers given by 10 or more respondents – see full results at Appendix F

SAMPLE: 112

For those who indicated that there were continuing problems with pigeons in Waterlooville Precinct, the main location given when asked for more details was the **main or general precinct area**, with a quarter of respondents stating the non-specific precinct area was particularly where the issue was present.

The most common specific location given was **the middle area of the main precinct**, roughly defined as the area near the Bandstand and in the vicinity of Costa Coffee and Greggs shops.

One in ten (11%) respondents stated that pigeons are an issue in **derelict or vacant buildings / shopping units**.

A majority of responses received highlighted areas within the current PSPO boundary, with only 9% of comments reporting issues in the wider borough area (i.e. outside of Waterlooville) and one response indicated a location in Waterlooville but outside of the current PSPO boundary.

Q4. Have pigeons had any effect on your business?

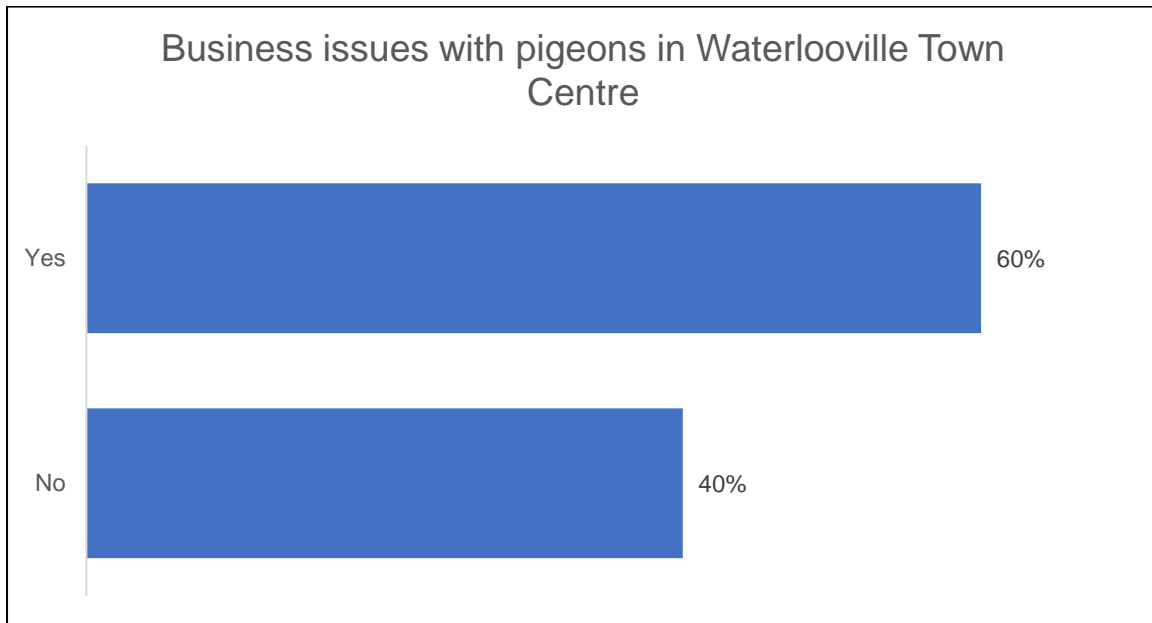


Figure 5 - Responses to Q4 – Have pigeons had any effect on your business? Please note that this question was only asked of those who responded that they were 'a business owner / representative in Waterlooville Town Centre' at Q1.

SAMPLE: 5

Noting the small sample size, narrowly more businesses felt that there were continuing issues with pigeons in the town centre area.

Q5. If you answered yes, please could you provide more detail below

Whilst again noting the small sample size (3 responses), the following issues were highlighted in response to this question:

- Pigeons create a mess that is off-putting to customers / shoppers and therefore has a detrimental impact on businesses.
- Pigeons can be intimidating or a nuisance to customers and shopping staff.
- Pigeons create damage to business premises (e.g. cracked glass on shop fronts) that is costly to repair.
- Pigeons create a health hazard for businesses selling food.

In general, these comments provided a negative view on pigeons and highlighted continuing and high-priority issues for businesses in the town centre.

Q6. Do you use the Waterlooville Precinct for any of the following?

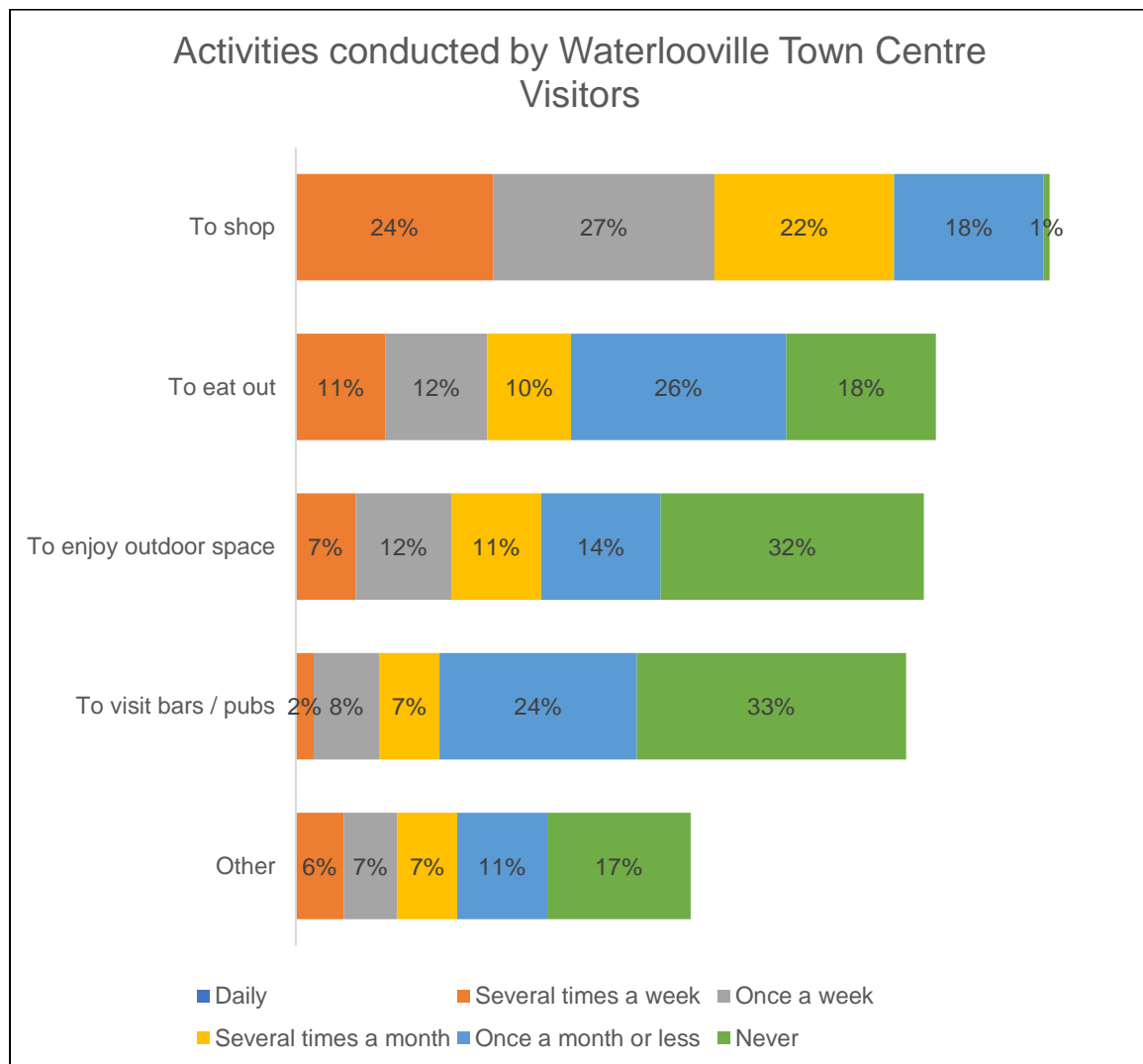


Figure 6 - Responses to Q6 – Do you use the Waterlooville Precinct for any of the following. Please note that this question was only asked of those who indicated that they were a 'Visitor to Waterlooville Town Centre' at Q1. . . **SAMPLE: To shop (126) / To eat out (107) / To enjoy outdoor space (105) / To visit bars and pubs (102) / Other (66)**

For those who indicated that they were visitors to Waterlooville Town Centre, the most common activity was shopping, with a quarter of respondents indicating that they do this several times a week and half saying that they do this atleast once a week.

The next most popular activities were eating out, followed by enjoying outdoor space and finally to visit bars and pubs.

It should be noted that around a third of respondents (noting the differing sample sizes) indicated that they 'never' come to the town centre to enjoy outdoor space or visit bars and pubs.

Additionally, no respondent indicated that they do any of these activities on a daily basis.

Under 'Other' activities, respondents referencing the following:

- Visit the library (9 responses)
- Visit the bank (8 responses)
- Visit the barbers or hairdressers / visit the market / socialise with friends (3 responses each)

Q7. Do you feel that the Pigeon PSPO in Waterlooville has or has not been effective in dealing with this issue?

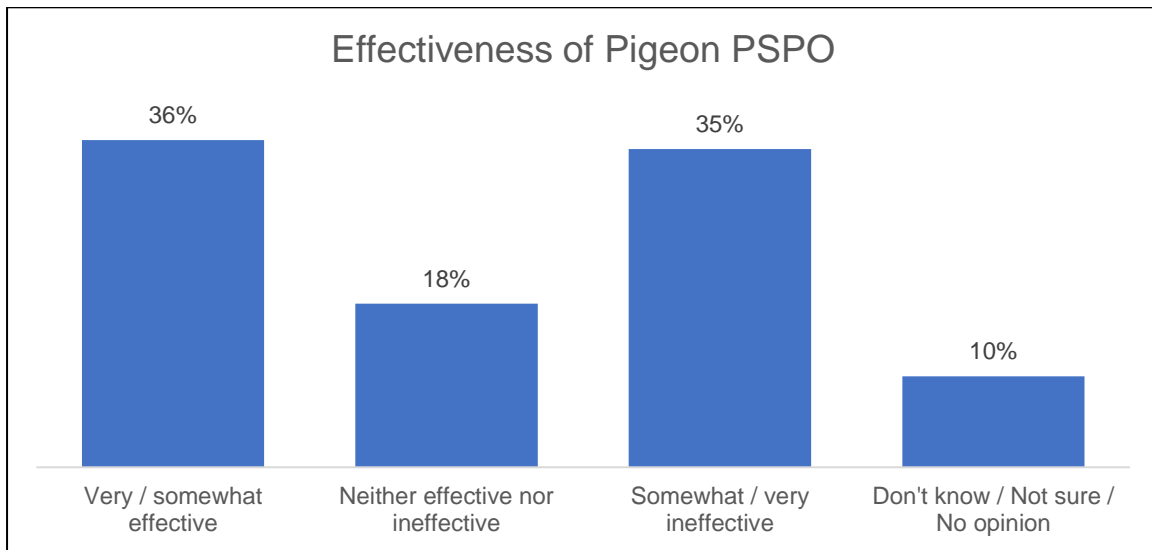


Figure 7 - Responses to Q7 – Do you feel that the Pigeon PSPO in Waterlooville has or has not been effective in dealing with this issue?

SAMPLE: 168

Opinion was split as to the effectiveness of the pigeon PSPO in Waterlooville, with broadly equal portions of respondents stating it had been very or somewhat effective (36%) compared to those who it had been somewhat or very ineffective (35%).

This reflects the feedback received that indicates that pigeons continue to cause issues within the town centre and many feel that there is a problem that remains at this location.

Resident and Visitor Comparison

	Resident respondents	Visitor respondents
Sample size	38	122
Very / somewhat effective	34%	38%
Neither effective nor ineffective	11%	19%
Somewhat / very ineffective	45%	33%
Don't know / Not sure / No opinion	11%	11%

Noting the difference in sample sizes, residents (45%) were marginally more likely to indicate that they felt that the PSPO had been somewhat or very ineffective than visitors (33%).

Visitors (38%) were also slightly more likely to suggest that the PSPO has been very or somewhat effective than residents (34%).

Q8. Do you feel that the Pigeon PSPO in Waterloooville should or should not be extended?

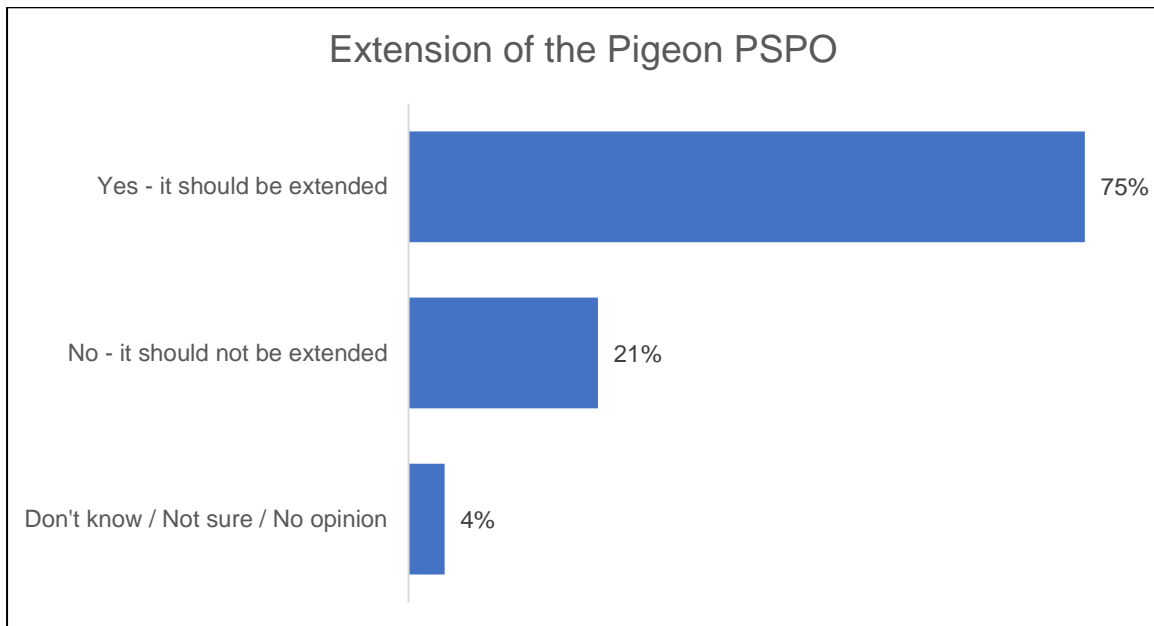


Figure 8 - Responses to Q8 – Do you feel that the Pigeon PSPO in Waterloooville should or should not be extended?

SAMPLE: 167

A majority of respondents (75%) indicated that the pigeon PSPO in Waterloooville should be extended, compared to 21% who felt that it should not be extended.

This represents a clear view from respondents in favour of renewing the PSPO.

Resident and Visitor Comparison

	Resident respondents	Visitor respondents
Sample size	38	121
Yes – it should be extended	79%	74%
No – it should not be extended	18%	21%
Don't know / Not sure / No opinion	3%	5%

Feedback from residents and visitors was broadly similar, with a majority of respondents from both groups indicating that the PSPO should be renewed (79% and 74% respectively).

Q9. If you have any further comments or suggestions in relation to this, please state below

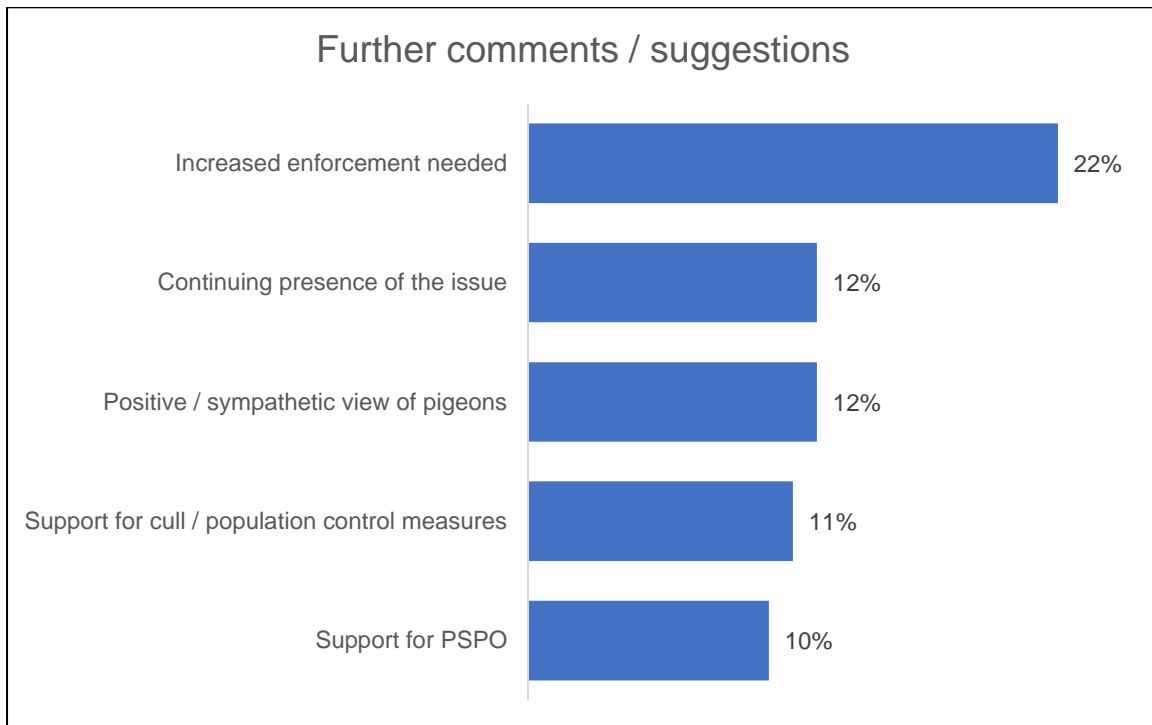


Figure 9 - Responses to Q9 – If you have any further comments or suggestions in relation to this, please state below. Please note that the above chart only includes themes raised by 10 or more respondents – a full list of themes can be viewed at Appendix F.

SAMPLE: 97

When asked for any further comments or suggestions, the following key themes were raised:

Increased enforcement needed

“Needs enforcing more. We stopped coming often as always being defecated on or pigeons flying at us because of the few who keep feeding them”

The most common theme raised was a general view that enforcement of the PSPO should be increased. Respondents here felt that an increased number of patrols or stronger presence of enforcement officers was needed to resolve the issue, particularly earlier in the day when there are reports of pigeon feeding. In turn, respondents felt that any enforcement action should be promoted to discourage others from conducting similar activities or that the number of PSPOs issued should be publicised to act as a deterrent.

Continuing presence of the issue

“Pigeons and their mess are a big problem in WaterlooVille Town Centre”

Mirroring responses to earlier questions, a number of respondents stated that this problem is continuing in the town centre area. Some responses here highlight anecdotal instances where individuals are still feeding pigeons despite current restrictions, and that this has led to pigeons remaining an issue in this area. Many here state how the issue impacts upon their enjoyment or access to WaterlooVille Town Centre.

Positive / sympathetic view on pigeons

“Pigeons are still animals. They need food to survive. I honestly do not see the harm in feeding them.”

Some respondents gave a contrasting perspective to the majority view by expressing support or sympathy for pigeons in the area. Many here felt that the welfare of pigeons was not being fully considered and that they should not be targeted by measures to reduce their feeding. Some stated that they viewed their presence in Waterlooville as a positive and enjoyed seeing them in the town centre. Respondents here felt that pigeons should be treated more humanely, and some suggested the introduction of a specific feeding area for pigeons.

Support for cull / population control measures

“They have become a complete nuisance and should be culled or numbers reduced”

Other respondents indicated support for more proactive and direct methods in controlling the number of pigeons in the area, either through a cull or other population control measures. These views stated that the PSPO would not fully solve the issue and that such methods were required to reduce the problem in Waterlooville. The measures suggested were feeding pigeons materials that make them infertile or direct culling / humane extermination of pigeons to reduce numbers in the area.

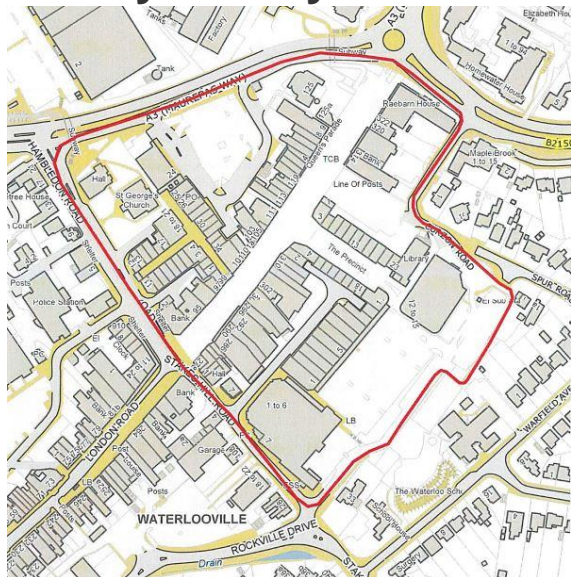
Support for PSPO

“The ban has had been a major benefit to us where we live on the St Michael’s Place estate”

Finally, a common theme raised amongst responses was support for the PSPO and a view that it should be continued. Within this feedback, residents and visitors indicated that the Order had had a positive impact on their enjoyment of the area and that they were supportive of the measure being renewed.

Pigeons in Waterlooville Precinct - PSPO Consultation Survey

Have your say ...



Havant Borough Council introduced a Public Spaces Protection Order (PSPO) for Waterlooville Precinct relating to the feeding of pigeons in 2018, and this was extended in 2021. This means that currently, any person found to be leaving seeds, bread or grain which is edible to pigeons within the designated area of Waterlooville Precinct will receive a fixed penalty notice of £100.

This was brought in to deal with reports of pigeon waste, feathers and faeces causing issues for businesses, visitors and residents, and covers the area shown on the left

Full information on the current PSPO can be found at: www.havant.gov.uk/pspo or requested via contact details below.

As the PSPO has been in effect for three years since it was last extended, the Council is now reviewing this Order and before deciding on the future course of action, we want to hear from you on how we should proceed. We are particularly interested in hearing from residents, businesses and visitors to this area, as you are directly impacted by the issues that led to this Order being brought in.

The public consultation will run from Wednesday 13 September 2023 to Wednesday 25 October 2023.

Privacy notice

The information you provide will not be used in a manner which would identify you.

More information on how your data is processed can be found at www.havant.gov.uk/privacy-policy or requested via contact details below.

If you have any questions about this survey, please contact us at 02392 446468.

Once completed, please use the pre-paid envelope provided with this survey to post your response back to Havant Borough Council.

About You

1. Which of the following best describes you?

- Resident in Waterloooville Town Centre
- Business owner / representative in Waterloooville Town Centre
- Worker in Waterloooville Town Centre
- Visitor to Waterloooville Town Centre
- I both live and work in Waterloooville Town Centre

2. Do you think that pigeons are or are not a problem in the Waterloooville Precinct area?

- A very big problem
- A fairly big problem
- Not a very big problem
- Not a problem at all
- Don't know / Not sure / No opinion

3. If you answered that pigeons are a problem, please could you identify ONE area in the precinct where you feel that this is an issue.

Please be as specific as possible.

If you stated that you are a **business owner or representative** in Waterlooville Town Centre, please answer the following questions:

4. Have pigeons had any effect on your business?

- Yes
- No
- Don't know / Not sure

5. If you answered yes, please could you provide more detail below

If you stated that you are a **visitor** to Waterlooville Town Centre, please answer the following question:

6. Do you use the Waterlooville Precinct for any of the following?

	Daily	Several times a week	Once a week	Several times a month	Once a month or less	Never
To eat out	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
To shop	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
To visit bars / pubs	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
To enjoy outdoor space	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Other	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other - please specify:

The following questions are for all to answer

7. Do you feel that the Pigeon PSPO in Waterlooville has or has not been effective in dealing with this issue?

- Very effective
- Somewhat effective
- Neither effective nor ineffective
- Somewhat ineffective
- Very ineffective
- Don't know / Not sure / No opinion

8. Do you feel that the Pigeon PSPO in Waterlooville should or should not be extended?

- Yes - it should be extended
- No - it should not be extended
- Don't know / Not sure / No opinion

9. If you have any further comments or suggestions in relation to this, please state below

Thank you for submitting your views to this consultation.

Please use the pre-paid envelope provided with this survey to post your response back to Havant Borough Council.

Appendix B – Communications Statistics

All statistics were taken in the week commencing 30 October (the week following the close of the consultation period).

Press release statistics

Date	Title	Subscriber groups sent to	Number of Recipients (delivery rate)	Total unique opens (% of overall recipients)	Total unique clicks (% of overall recipients)
13/09/2023	Consultation set to start on the feeding of pigeons in Waterlooville	Community news and events HBC Community Mailing List HBC Councillors Havant MPs Latest council news Media – General Public notices and consultations	8,948	46%	2%
22/09/2023	Your Borough – Everything you need to know from Havant Borough Council*	All bin update lists Community news and events Garden Waste HBC Community Mailing List HBC Councillors Havant MPs Latest council news	10,360	48%	3%
06/10/2023	Havant Borough Community Bulletin*	HBC Community Mailing List	259	29%	7%

Figure 10 - Statistics for Pigeon PSPO Consultation media releases

* Note that these bulletins were on a variety of topics, of which the pigeon PSPO was included. Open and click statistics relate to the bulletin as a whole, not just the PSPO article.

Social media statistics

Facebook Post Statistics

Date	Content	Engagement Rate	Reach	Reactions
13/09/23	Launch of pigeon PSPO consultation period	9.3%	2,711	3
19/09/23	Promotion of pigeon PSPO consultation and reference to ITV Meridian interview with Cabinet Lead	11.97%	3,493	19

20/09/23	Promotion of pigeon PSPO consultation	6.16%	2,549	3
04/10/23	Promotion of pigeon PSPO consultation and in-person engagement in the town centre	7.86%	3,450	16
16/10/23	Promotion of pigeon PSPO consultation	6.26%	2,363	6

Figure 11 - Statistics for Pigeon PSPO Consultation Facebook posts

Twitter Post Statistics

Date	Content	Engagement Rate	Engagements	Impressions
13/09/23	Launch of pigeon PSPO consultation period	0.62%	1	161
19/09/23	Promotion of pigeon PSPO consultation and reference to ITV Meridian interview with Cabinet Lead	2.27%	5	220
20/09/23	Promotion of pigeon PSPO consultation	1.25%	2	160
04/10/23	Promotion of pigeon PSPO consultation and in-person engagement in the town centre	1.68%	3	179
16/10/23	Promotion of pigeon PSPO consultation	0%	0	165
18/10/23	Promotion of pigeon PSPO consultation – one week remaining	0.55%	1	181

Figure 12 - Statistics for Pigeon PSPO Consultation Twitter posts

Instagram Statistics

Date	Title	Engagement Rate	Likes	Reach
13/09/23	Launch of pigeon PSPO consultation period	2.45%	4	204
19/09/23	Promotion of pigeon PSPO consultation and reference to ITV Meridian interview with Cabinet Lead	2.35%	7	298
20/09/23	Promotion of pigeon PSPO consultation	0.79%	1	127
04/10/23	Promotion of pigeon PSPO consultation and in-person engagement in the town centre	1.96%	4	255
16/10/23	Promotion of pigeon PSPO consultation	1.18%	2	170

18/10/23	Promotion of pigeon PSPO consultation – one week remaining	0.63%	1	159
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Figure 13 - Statistics for Pigeon PSPO Consultation Instagram posts



LinkedIn Statistics

Date	Title	Engagement Rate	Reactions	Shares
13/09/23	Launch of pigeon PSPO consultation period	3.67%	3	1
19/09/23	Promotion of pigeon PSPO consultation and reference to ITV Meridian interview with Cabinet Lead	8.78%	15	0
20/09/23	Promotion of pigeon PSPO consultation	3.23%	3	1

Figure 14 - Statistics for Pigeon PSPO Consultation LinkedIn posts

Appendix C – Social Media Screenshots

Press release – 13 September 2023



Communications Office: Havant Borough Council,
Public Service Plaza, Havant, Hants, PO9 2AX

News Release


Consultation set to start on the feeding of pigeons in Waterlooville

Residents and businesses in the Waterlooville area are being asked for their say on the review of a Public Space Protection Order (PSPO) designed to stop people feeding pigeons in the town centre.

Havant Borough Council is asking the views of those who live, shop, visit or work in the area how effective the current order has been since it was first introduced in April 2018.

Currently, any person found to be leaving food edible by pigeons within the designated area of Waterlooville precinct will receive a fixed penalty notice of £100.

Deputy Leader of Havant Borough Council and Cabinet Lead for Communities and Housing, Councillor Gwen Robinson, said: "Prior to this PSPO we had a large number of complaints in relation to the feeding of the birds, because of the impact this was having on the town centre."



"We were constantly being asked by local businesses and residents to clamp down on those who were encouraging the pigeons, by feeding them, and we think that by continuing to have these controls, it will continue to encourage behaviour change in the very small pocket of the community."

"We are keen to hear the effectiveness of the current order and determine if there is anything else we can be doing to eradicate any continuing issues."

In line with legislation, the council is required to consult with residents, businesses and stakeholders every three years to review and consider each PSPO the borough has in place. The consultation for feeding pigeons in Waterlooville will run from Wednesday 13 September until Wednesday 25 October. The PSPO is due to expire on 30 April 2024. More information about PSPOs in the borough can be found [here](#).

To have your say on how effective the order has been, please visit our [Pigeons in Waterlooville Precinct - PSPO Consultation Survey at smartsurvey.co.uk/s/pigeonpspo2023/](#)

Anyone unable to access the consultation online can call 023 9244 6019 (during office hours) to go through the questions on the telephone. Alternatively collect a paper survey from Waterlooville Library or Waterlooville Community Centre and return to us using a pre-paid envelope provided.

Figure 15 - Screenshot of Pigeon PSPO Consultation press release circulated on 13 September 2023

Facebook post – 13 September 2023

 **Havant Borough Council**
13 September · 🌐

We are asking the views of those who live, shop, visit or work in the Waterlooville area how effective the Public Space Protection Order (PSPO), designed to stop people feeding pigeons in the town centre, has been since it was introduced in April 2018. Find out more at <https://www.havant.gov.uk/pspo>

PIGEONS IN YOUR TOWN CENTRE



  3

6 comments 5 shares

 Like  Comment

Figure 16 - Screenshot of Pigeon PSPO Consultation Facebook post published on 13 September 2023

Twitter post – 13 September 2023

Havant Havant Borough Council
@HavantBorough

We are asking the views of those who live, shop, visit or work in the Waterloooville area how effective the Public Space Protection Order (PSPO), designed to stop people feeding pigeons in the town centre, has been since it was introduced. Find out more at havant.gov.uk/pspo



1:01 pm · 13 Sep 2023 · 163 Views

Reply Retweet Like Bookmark Share

Figure 17 - Screenshot of Pigeon PSPO Consultation Twitter post published on 13 September 2023

Instagram post – 13 September 2023



Figure 18 - Screenshot of Pigeon PSPO Consultation Instagram post published on 13 September 2023

LinkedIn post – 13 September 2023

Havant Havant Borough Council
2,267 followers
1mo

We are asking the views of those who live, shop, visit or work in the Waterlooville area how effective the Public Space Protection Order (PSPO), designed to stop people feeding pigeons in the town centre, has been since it was introduced in April 2018. Find out more at <https://lnkd.in/eYQRU9NS>

PIGEONS IN YOUR TOWN CENTRE

3

Like Comment Share

The image is a screenshot of a LinkedIn post. At the top, it shows the profile of 'Havant Borough Council' with 2,267 followers and a post from '1mo' ago. The text of the post asks for views on the effectiveness of a Public Space Protection Order (PSPO) in Waterlooville, which was introduced in April 2018 to stop people from feeding pigeons. A link is provided for more information. Below the text is a large graphic with a teal background and the title 'PIGEONS IN YOUR TOWN CENTRE' in white. The graphic features two stylized pigeons, one blue and one purple, facing each other. At the bottom of the post, there are three likes and icons for 'Like', 'Comment', and 'Share'.

Figure 19 - Screenshot of Pigeon PSPO Consultation LinkedIn post published on 13 September 2023

Facebook post – 19 September 2023



Figure 20 - Screenshot of Pigeon PSPO Consultation Facebook post published on 19 September 2023

Twitter post – 19 September 2023

Havant Borough Council
@HavantBorough

Cllr Gwen Robinson was interviewed today about the Public Space Protection Order (PSPO) consultation on the feeding of pigeons in Waterlooville Town Centre. Watch the full interview on [@itvmeridian](#) at 6pm. Find out more and take part by visiting ow.ly/UTLP50PNj7M



4:01 pm · 19 Sep 2023 · 223 Views

🗨️ ↻️ ❤️ 📌 ↗️

Figure 21 - Screenshot of Pigeon PSPO Consultation Twitter post published on 19 September 2023

Instagram post – 19 September 2023



Figure 22 - Screenshot of Pigeon PSPO Consultation Instagram post published on 19 September 2023

LinkedIn post – 19 September 2023

Havant **Havant Borough Council**
2,267 followers
1mo

Councillor Gwen Robinson was interviewed today about the Public Space Protection Order (PSPO) consultation regarding the feeding of pigeons in Waterlooville Town Centre. Watch the full interview on ITV Meridian tonight at 6pm. To find out more, and to take part in the consultation, visit <https://ow.ly/n5bS50PNj7N>



15

Like Comment Share

Figure 23 - Screenshot of Pigeon PSPO Consultation LinkedIn post published on 19 September 2023

Facebook post – 20 September 2023

 **Havant Borough Council**
20 September · 🌐

Do you live, shop or work in Waterlooville? How effective do you think the Public Space Protection Order on the feeding of pigeons has been during the past five years?
Have your say on the future of feeding pigeons in Waterlooville Town Centre now.
<https://www.havant.gov.uk/.../consultation-set-start...>



   3

17 comments 3 shares

Figure 24 - Screenshot of Pigeon PSPO Consultation Facebook post published on 20 September 2023

Twitter post – 20 September 2023

Havant **Havant Borough Council**
@HavantBorough

Do you live, shop or work in Waterlooville? How effective do you think the Public Space Protection Order on the feeding of pigeons has been during the past five years?

Have your say on the future of feeding pigeons in Waterlooville Town Centre now.

havant.gov.uk



4:01 pm · 20 Sep 2023 · 163 Views

Reply Retweet Like Bookmark Share

Figure 25 - Screenshot of Pigeon PSPO Consultation Twitter post published on 20 September 2023

Instagram post – 20 September 2023

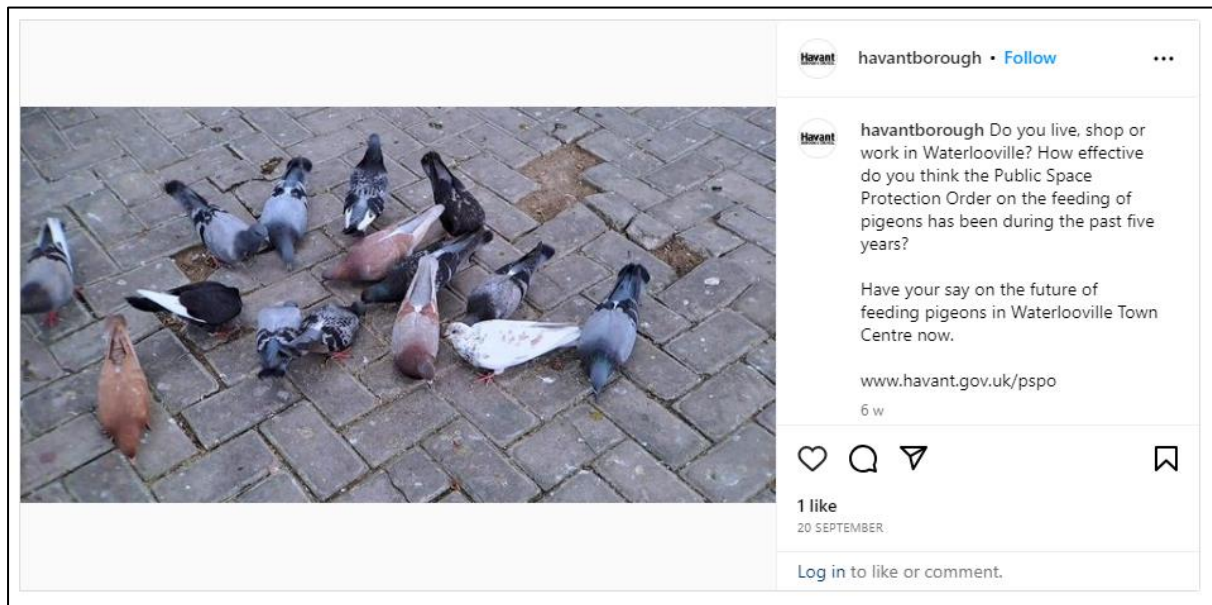


Figure 26 - Screenshot of Pigeon PSPO Consultation Instagram post published on 20 September 2023


LinkedIn post – 20 September 2023

Havant Havant Borough Council
2,267 followers
1mo

Do you live, shop or work in Waterlooville? How effective do you think the Public Space Protection Order on the feeding of pigeons has been during the past five years?

Have your say on the future of feeding pigeons in Waterlooville Town Centre now.

www.havant.gov.uk



3

Like Comment Share

Figure 27 - Screenshot of Pigeon PSPO Consultation LinkedIn post published on 20 September 2023

- energy saving household items
- support with energy bills
- help with broken boilers
- information about grants and funding

[Find out more here](#)

We want to hear from Coo!



We are conducting a consultation to review the Public Spaces Protection Order relating to the feeding of pigeons in Waterloooville Town Centre, and we want to hear from anyone who lives, shops, works or visits the Waterloooville area.

The PSPO originally came into force in April 2018 and made it an offence for a person to feed pigeons within the designated area, after residents and businesses had raised complaints of pigeon mess in the precinct. This was extended in 2021 following public consultation.

Currently, anyone feeding the pigeons in this location is committing an offence and can receive a fixed penalty notice of £100, and as part of our plans to regenerate Waterloooville Town Centre we want to ensure the area remains clean and becomes inviting to those wishing to visit.

[Have your say here](#)



Havant Borough Council has been awarded the silver PawPrint prize for outstanding commitment to their stray animal housing procedures and kennelling.

The RSPCA award recognises the works of local authorities and public bodies for going above and beyond for animal welfare services.

[Read more here](#)

Bin collections



Please ensure your bin is out and ready for collection by 7am on your collection day.

Occasionally, whilst collecting thousands of bins across the borough, the odd one may get missed. If this happens to you, the quickest way to report a missed bin is online.

Please report it to us within 48 hours of the scheduled collection day and, should we have genuinely missed it, we will return within 48 (working) hours of being notified.

[Report a missed collection](#)

Let us recycle your garden waste...

Figure 28 - Screenshot of Pigeon PSPO Consultation article in 'Your Borough' e-newsletter circulated on 22 September 2023

Facebook post – 4 October 2023



Figure 29 - Screenshot of Pigeon PSPO Consultation Facebook post circulated on 4 October 2023

Twitter post – 4 October 2023

Havant Havant Borough Council
@HavantBorough

We will be in Waterlooville Town Centre on Friday 6 October between 9:30 and 12:30 to hear your views on how effective you think the feeding pigeons PSPO has been. Come and tell us or find out more here havant.gov.uk/pspo



4:01 pm · 4 Oct 2023 · 179 Views

🗨️ ↻️ ❤️ 📌 ↗️

Figure 30 - Screenshot of Pigeon PSPO Consultation Twitter post published on 4 October 2023

Instagram post – 4 October 2023

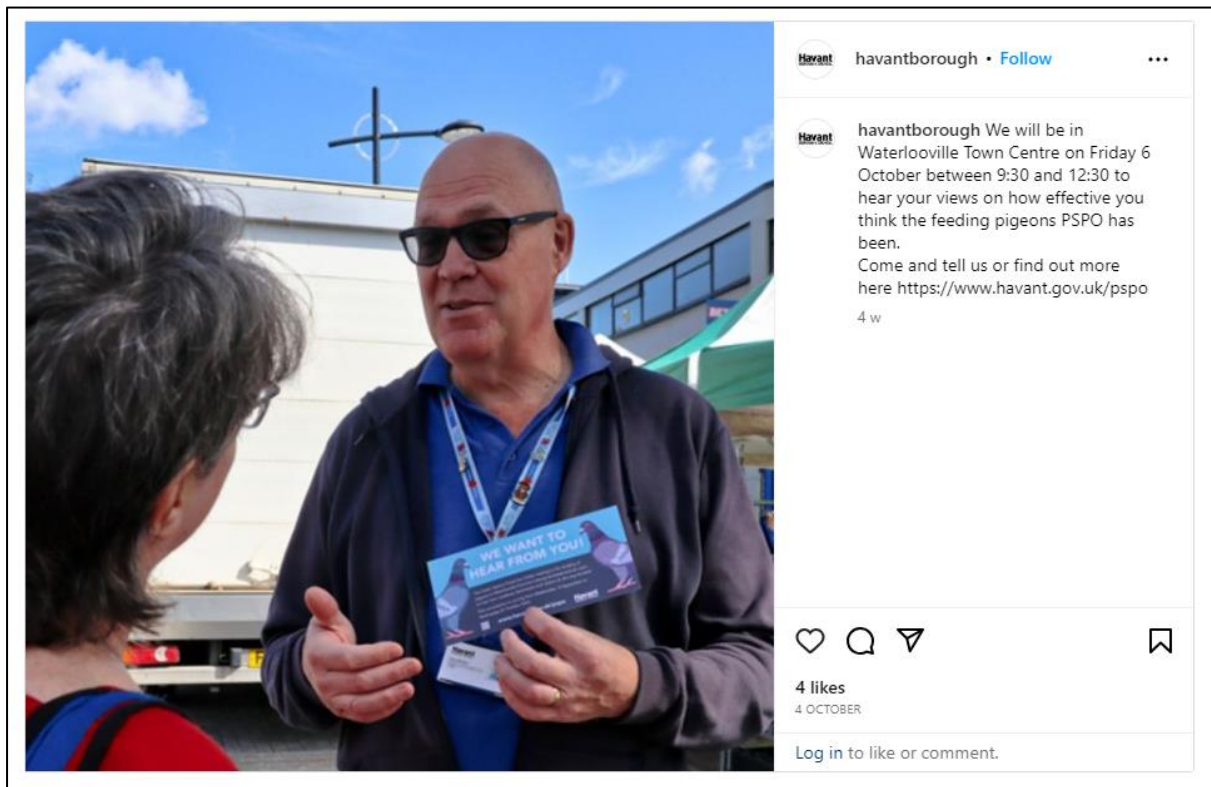


Figure 31 - Screenshot of Pigeon PSPO Consultation Instagram post published on 4 October 2023

Written by Dafydd Modig & Antony Barden

The Spring
Great experiences for everyone


Cinderella - A family pantomime at [The Spring](#)

3 - 5 January 2024, 7:30pm

6 and 7 January 2024, 11am and 2pm


Tickets £10

Havant
BOROUGH COUNCIL



Community News

PIGEONS IN YOUR TOWN CENTRE



[Pigeons in Waterlooville](#)

Havant Borough Council are currently reviewing the Public Spaces Protection Order (PSPO) relating to the feeding of pigeons in Waterlooville Town Centre and we want to hear from you.

The PSPO originally came into force in April 2018 and made it an offence for a person to feed pigeons within the designated area, after residents and businesses had raised complaints of pigeon mess in the precinct. This was extended in 2021 following public consultation.

Currently, anyone feeding pigeons in this location is committing an offence and can receive a fixed penalty notice of £100.

We are now conducting a public consultation and are asking for views from residents, businesses and stakeholders on the way forward for the PSPO.

We are particularly interested in hearing from any local service users you may interact so would encourage the sharing of this information with these groups.

This consultation is open from Wednesday 13 September to Wednesday 25 October 2023.

For more information, including details on the current PSPO, and to submit your views, please visit www.havant.gov.uk/pspo.

If you are unable to complete this survey online, paper copies are available to collect from Waterlooville Library or Waterlooville Community Centre (with pre-paid envelopes to return to us) or you can complete this survey over the phone by contacting 023 9244 6019.

Grow it Cook it Eat it




Figure 32 - Screenshot of Pigeon PSPO Consultation article in Havant Borough Community Bulletin, circulated on 6 October 2023

Facebook post – 16 October 2023

 **Havant Borough Council**
16 October at 12:00 · 🌐

Residents and businesses in the Waterlooville area have just two weeks left to have their say on the review of a Public Space Protection Order (PSPO) designed to stop people feeding pigeons in the town centre. We're asking the views of those who live, shop, visit or work in the area how effective the PSPO has been since it was introduced in April 2018. Find out more



  6

11 comments · 1 share

Figure 33 - Screenshot of Pigeon PSPO Consultation Facebook post published on 16 October 2023

Twitter post – 16 October 2023

Havant **Havant Borough Council**
@HavantBorough

Residents and businesses have two weeks left to have their say on the review of a Public Space Protection Order (PSPO) designed to stop people feeding pigeons in the town centre. We're asking the views of those who live, shop, visit or work in the area. havant.gov.uk/pspo



12:00 pm · 16 Oct 2023 · 165 Views

🗨️ ↻️ ❤️ 📌 📤

Figure 34 - Screenshot of Pigeon PSPO Consultation Twitter post published on 16 October 2023

Instagram post – 16 October 2023

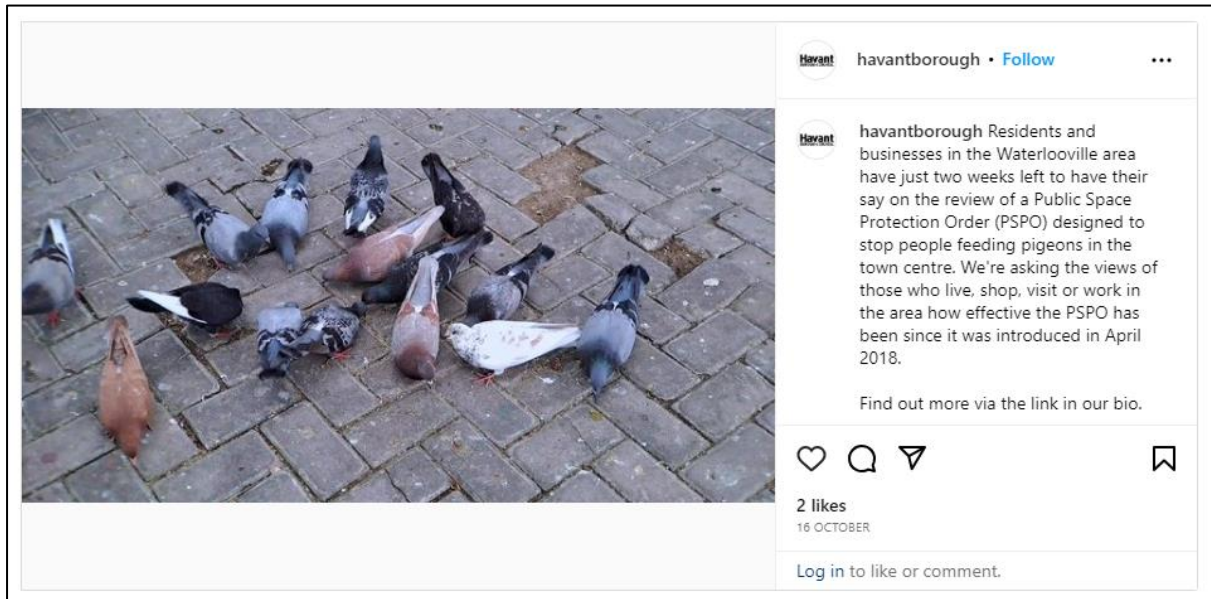


Figure 35 - Screenshot of Pigeon PSPO Consultation Instagram post published on 16 October 2023

Twitter post – 18 October 2023

Havant Havant Borough Council
@HavantBorough

There's one week left to have your say on the PSPO regarding the feeding of pigeons in Waterlooville Town Centre. Come and tell us your views or find out more about the PSPO by visiting havant.gov.uk/pspo



5:01 pm · 18 Oct 2023 · 181 Views

Reply Retweet Like Bookmark Share

Figure 36 - Screenshot of Pigeon PSPO Consultation Twitter post published on 18 October 2023

Instagram post – 18 October 2023

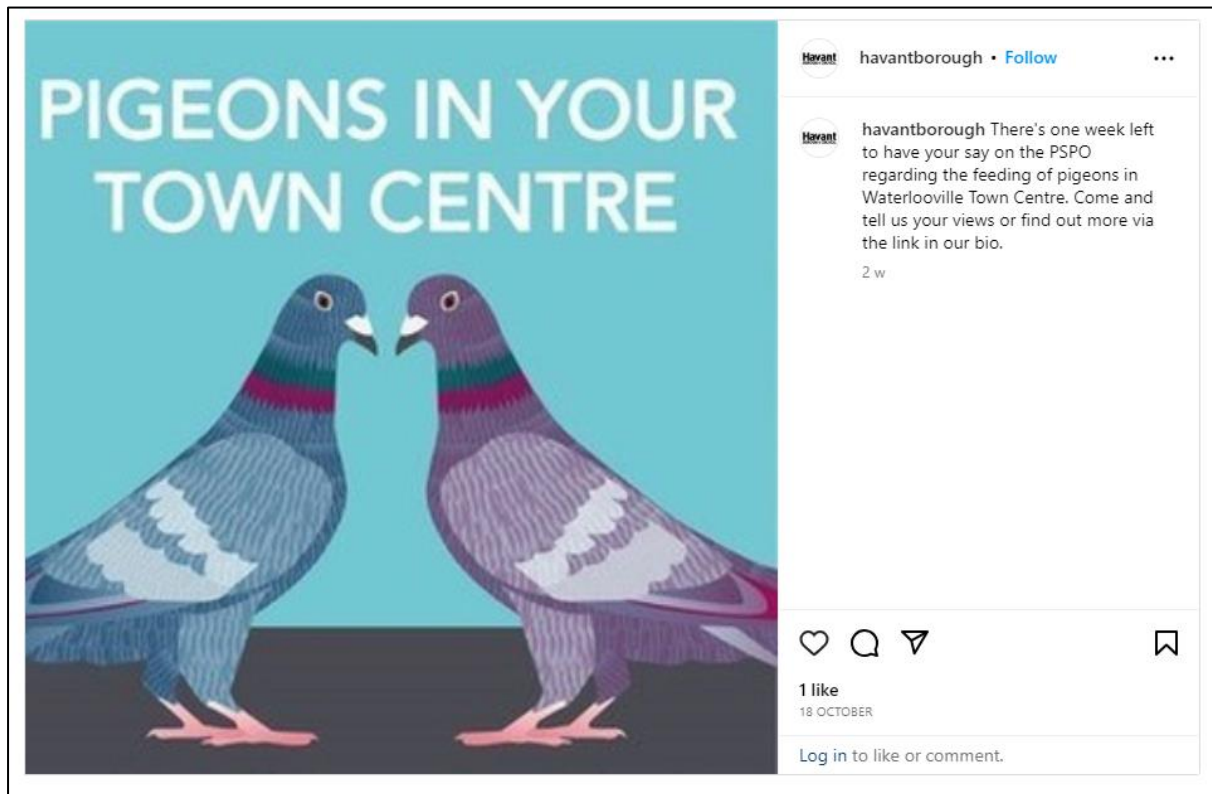


Figure 37 - Screenshot of Pigeon PSPO Consultation Instagram post published on 18 October 2023

Appendix D – Poster and Leaflet Designs

Large format poster design for Pigeon PSPO Consultation



Figure 38 - Artwork for Pigeon PSPO Consultation large format poster design

A4 poster design for Pigeon PSPO Consultation (displayed at Waterlooville Community Centre and Waterlooville Library)

**WE
WANT
TO
HEAR
FROM
YOU!**

The Public Spaces Protection Order relating to the feeding of pigeons in Waterlooville Precinct is being reviewed and we want to hear from residents, businesses and visitors on the way forward.

This consultation is running from Wednesday 13 September to Wednesday 25 October 2023.

Your views are welcome and will help shape how Waterlooville Town Centre is seen and used.



www.havant.gov.uk/pspo

Havant
BOROUGH COUNCIL

Figure 39 - Artwork for Pigeon PSPO Consultation A4 poster design

Leaflet design for Pigeon PSPO Consultation

Front of leaflet



Figure 40 - Artwork for Pigeon PSPO Consultation leaflet design - front side

Back of leaflet



Figure 41 - Artwork for Pigeon PSPO Consultation leaflet design - back side

Appendix E – Photos of Consultation Activities

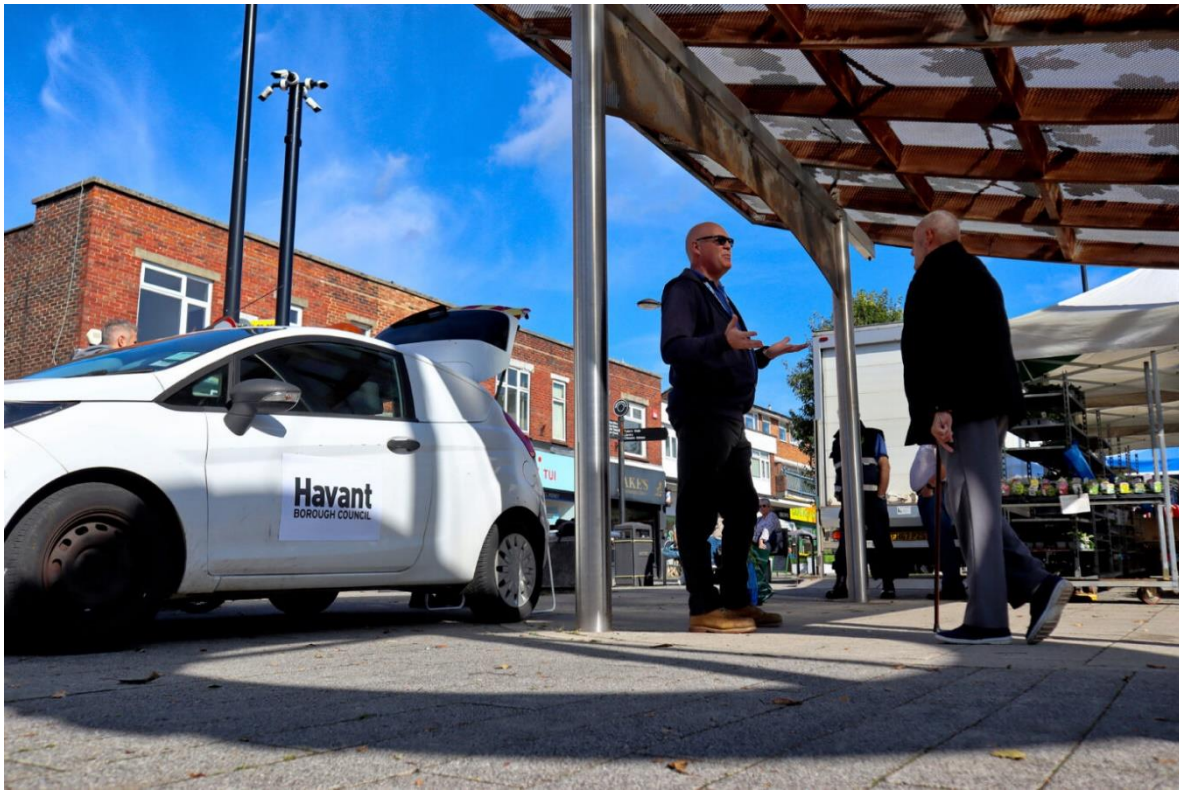


Figure 42 - Photo of in-person engagement for Pigeon PSPO Consultation in Waterlooville Town Centre - Photo 1



Figure 43 - Photo of in-person engagement for Pigeon PSPO Consultation in Waterlooville Town Centre - Photo 2



Figure 44 - Photo of in-person engagement for Pigeon PSPO Consultation in Waterlooville Town Centre - Photo 3



Figure 45 - Photo of in-person engagement for Pigeon PSPO Consultation in WaterlooVille Town Centre - Photo 4

Appendix F – Full list of themes raised

The following charts provide the full list of themes raised at specific questions by respondents.

Q3. If you answered that pigeons are a problem, please could you identify ONE area in the precinct where you feel that this is an issue. Please be as specific as possible.

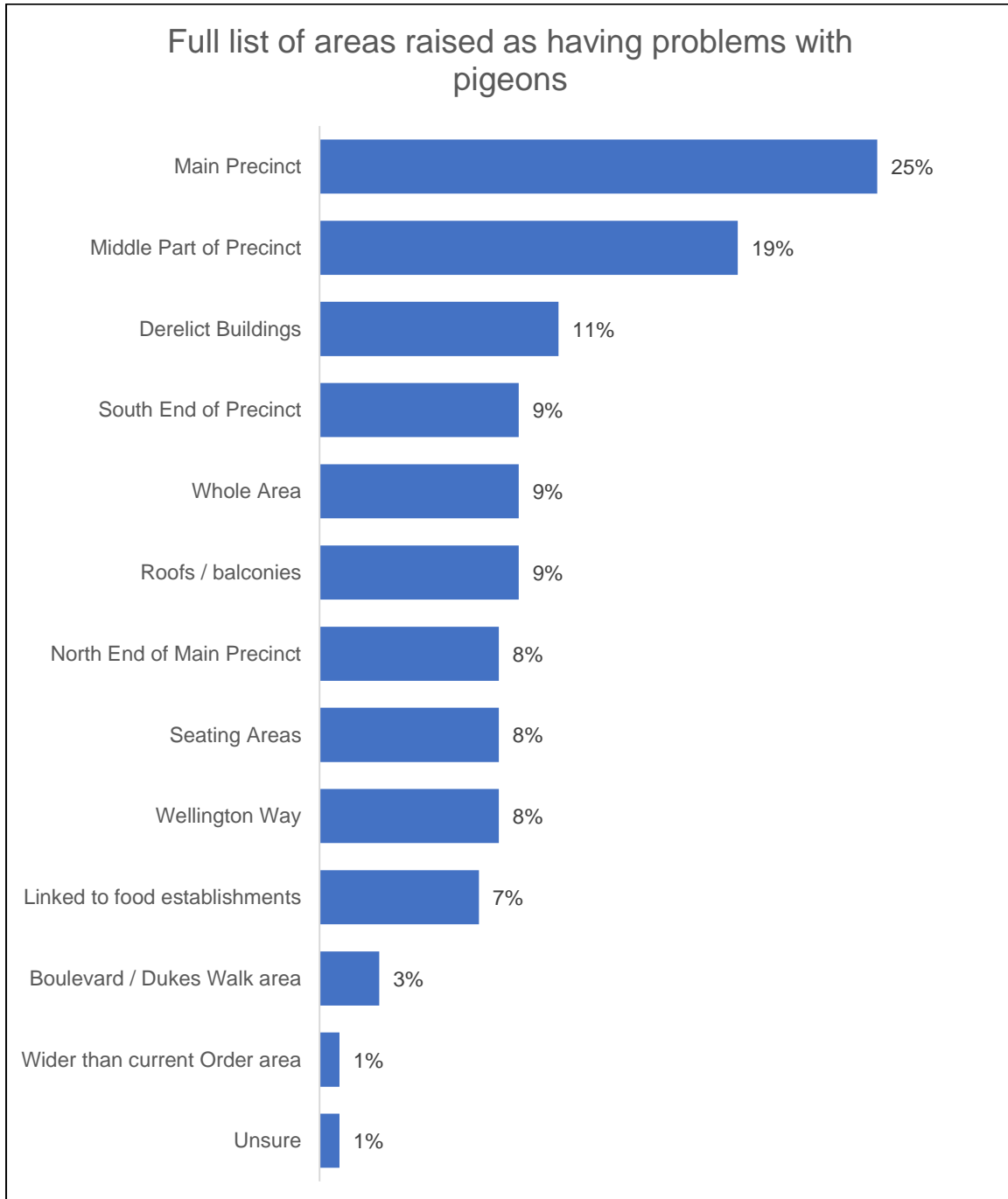


Figure 46 - Responses to Q3 – If you answered that pigeons are a problem, please could you identify ONE area in the precinct where you feel that this is an issue .Please be as specific as possible. Please note that this question was only asked of those who indicated 'a very big problem' or 'a fairly big problem' at Q2.

SAMPLE: 112

Q9. If you have any further comments or suggestions in relation to this, please state below

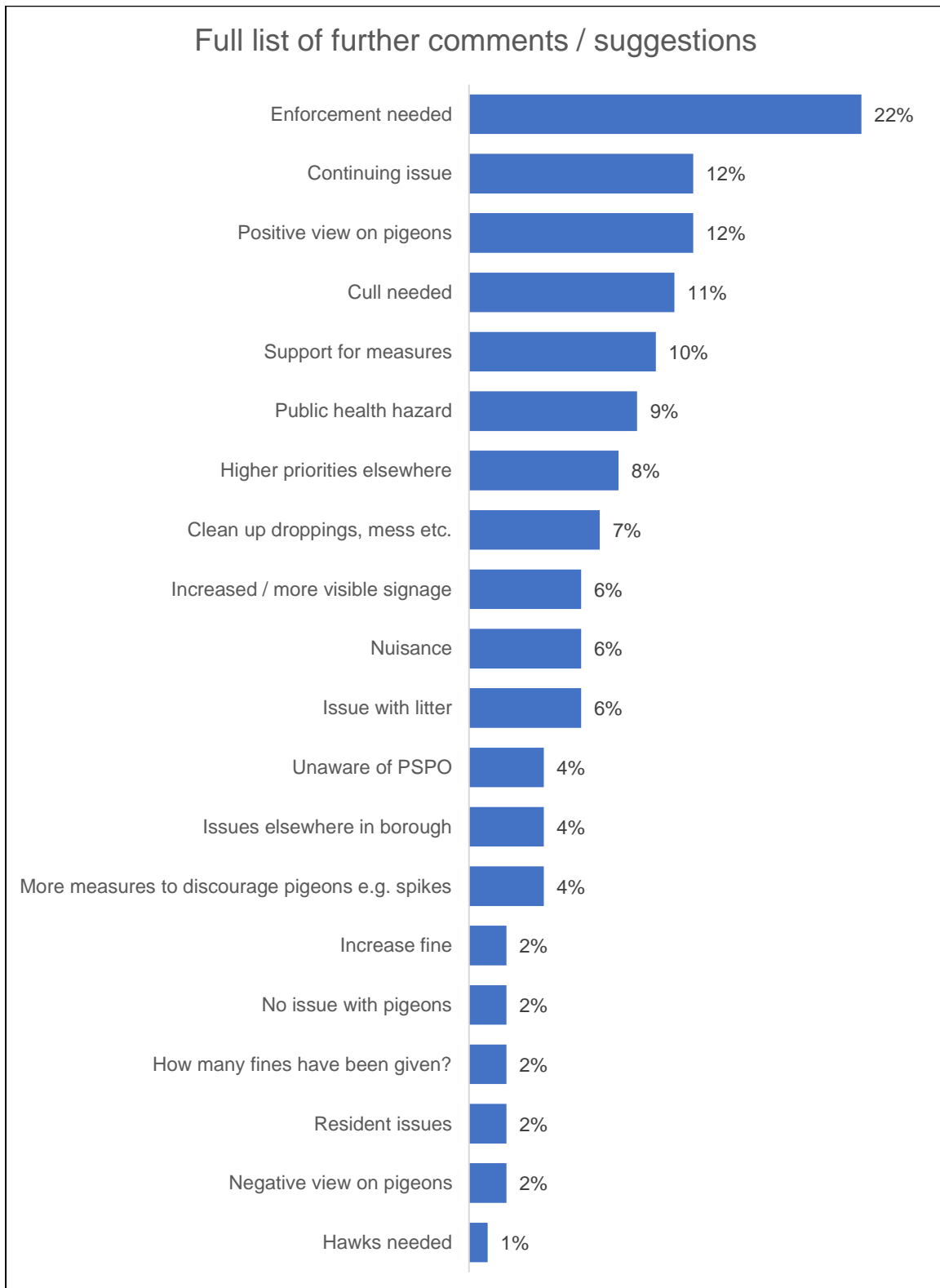


Figure 47 – Full list of themes raised in response to Q9 – If you have any further comments or suggestions in relation to this, please state below.

SAMPLE: 97

Appendix G – Literal Responses (INTERNAL REPORT ONLY)

The below table provides the full responses given for the open-ended questions asked as part of the consultation.

Q3. If you answered that pigeons are a problem, please could you identify ONE area in the precinct where you feel that this is an issue. Please be as specific as possible.

In the main precinct, between HSBC and where Nat West used to be
Near the seating areas, often covered in bird mess.
That's the problem it is not One area it is the entire area.
Most of the seating has had pigeons droppings on them
In area between BHF/Halifax along to the old HMV store
The empty, derelict buildings attract pigeons. Nothing to scare them off
Before the ban they were everywhere and causing problems for those of use who live around half a mile from the actual town centre
Derelict Shops. Nobody able to control roosting and associated droppings.
Everywhere, especially in the empty run down areas of the precinct
Wellington way was a problem I think has been resolved with the new order
Derelict buildings, broken windows, particularly old Pampered Pets building
At the corner in the precinct leading to the cannon.
Main square area
They leave mess on the seats
Around the Costa (precinct) end of Waterlooville
The main North South precinct and the precinct towards Iceland.
In the main shopping precinct in the area of Greggs
Where the old print shop was in london road. Footpath constantly covered in pigeon poo.
In the precinct where the seats are opposite the pound shop and Superdrug's
I think the pigeons are a problem in the precinct by boots they sit on the top of the buildings waiting and hoping for food and fly right past you
It's mainly in the main central thoroughfare and the two that branch out of it. People are feeding the pigeons and there is a lot of pigeon crap. Sometimes it's very difficult to walk through without accidentally treading on it. Pigeons carry diseases and I don't want bread to bring them home to my house.
The main town precinct
Main pedestrian area
Pigeons are disease carriers. They fly from the ground into the area in a large number, create a lot of mess and generally are a nuisance.
Wellington Way
Near the benches where people still feed them
Main area formerly A 3;
Main Precinct
near Costas and other Cafe near centre
Outside the Costa, mostly during the market days
Near Greggs
The problem is biggest around the derelict shops that were Game, Peacocks etc.

Pigeons are a problem over the whole area, infact an even wider area than currently covered by the current order.
As you turn down from high street to wilko
Near McDonalds - there still visit alot however with the PSPO in place it has reduced the feeding.
Outside any disused shop where you find pigeon droppings and are never cleaned up. I was under the impression pigeon droppings are carcinogenic.
Opposite Poppins, in disused building.
Wellington Way derelict shops
From Natwest bank to the Precinct
People feeding pigeons as they sit and eat outside. Yesterday 13 Sept 2 old guys sitting on a bench outside Greggs throwing lumps of bread to the pigeons.
outside Superdrug
The pedestrianised area from the clock tower to the Hulbert Road roundabout.
Outside Greg's
Pedestrian area by Costa
Not sure
The Clock House
Opposite from where TESCO / BOOTS STORE
The high balconies of propertys opposite the Pub. They used to be a lot more and flying and leaving their mark all over the precinct.
On the roofs above all the buildings
The whole of Waterlooville centre but particularly the northern end for the flats
Wellington Centre
Empty units or poorly maintained buildings.
Outside of Greggs
Health risk and unsightly for shopping precinct
In the pedestrian shopping center
around the centre near poundland
Main pedestrian only central area
Opposit Boots for example
Seating area outside Greggs right by the sign which says "do not feed the pigeons"
where they roost
The whole of the precinct is covered in Pidgeon poo, especially the benches that we try to sit on
Everywhere
Outside food outlets
London Road Precinct
Top end of the town centre close to Havana cafe
Main area outside shops northbound towards bandstand.
I am a resident in the flats above weather spoons, on more than one occasion we have come home from work to find pigeons in our home, we do like to leave the windows open during the day but find it almost impossible, who wants to come home & clean up vermin faeces indoors & try to catch them & get them out
Queens parade and outside all the shops weatherspoons area

We can't have our doors and windows open, because the pigeons leave their mess indoors.
The balcony's above the shops where jade gardens is, they sit on the roofs of the houses and also the balcony's they also nest there and we can hear the baby pigeons daily when this is happening
In Wellington Way there is pigeon detritus as well as in other areas of the town, they also congregate in the town Centre making a mess.
Flats and shops at the north end of the precinct (near to HSBC and Wetherspoons).
Within the area near the bandstand. I suspect that some people still drop food for pigeons. Plus there are several open air cafes, where crumbs etc are available.
In the main area outside Poundland
main high street
The main precinct area from subway to the Heros pub
Open air eating places in the main precinct
Around the precinct by the old Curzon Rooms car park. Pigeons are often walking into our shop and at least 2 to 3 times per week, a pigeon will fly into our windows and kill itself.
Where Greggs bakery is
Outside the shops
In the centre opposite WH Smith shop
They are dirty and carry disease that can transfer to humans
The main part of the shopping centre
In the walkway where the market is on Fridays.
Main precinct area
All over.
Main centre by costa
Everywher
Corner of Wellington Way
Pigeons perching on buildings all through town ,particulary Wilko bird droppings disgusting buildup on pavement
Pedestrian area
the main shopping area
The area from the Hulbert road roundabout (Cutting Edge shop) to the bus stops (Post Office and ex NatWest)
They soil and spoil everywhere
They nest with the buildings and poo on passers by
Greggs area of precinct plus the various empty properties in all areas - the flats next to Denmead Queen with their balconies are the worst. It must be a nightmare for the residents. Basically throughout the whole centre pigeons are a complete nuisance, filthy and pavements etc are not attractive where they roost. We expended on stopping the problem on our building which has proved its worth.
The pigeon droppings especially around the edge of the precinct where they fly up to land on rooves. I used to be scared to walk through the centre of the precinct when they were fed a lot by people. They make a run down shopping place look even more neglected.
The main junction by the Halifax bank area
Opposite poundland.
Towards the bus stops and from Greggs. The western end of the street. Trees and clock nearby.

Town centre
Near to Iceland store
Around the trees adjacent to bench / seats and near eateries, thought Public Health would be concerned, about pigeons often seen on the tables, entrance to food shops with pigeons mess is a worry
Seats and ground covered with droppings, difficult to avoid with a walking frame
Outside Greggs
The pigeons are a very big problem. My customers cannot enjoy their food because they pester them. They are a health hazard and should be dealt with without hesitation
In my experience, when visiting the main precinct (i.e. which was originally part of the old A3 route through town), there are generally a number of pigeons either looking for food, or eating (generally seeds) adjacent to the semi-derelict shops towards WHSmiths and those opposite. Only this morning (26 Sept) there were up to a dozen pigeons eating seed which had clearly been put out for them. Needless to say, I dispersed them, only for them to return.
Outside Wilkinsons, empty shops, anywhere where they can roost. Outside cafe's where they scrounge for scraps. Empty shops with broken windows needs [] to enter i.e. press-to-print near Barclay's Bank. Under the trees where they roost at night
Outside empty units i.e. peacocks, shoe zone & what was a printing shop
In main high street
We live in a rather private are in the precinct, where we are fortunate enough to be able to leave our windows and doors open during the day, (when we are at home) the day
Main pedestrian area

Figure 48 - Full responses from respondents at Q3. If you answered that pigeons are a problem, please could you identify ONE area in the precinct where you feel that this is an issue. Please be as specific as possible. Please note that this question was only asked of those who indicated that pigeons were a very or fairly big problem at Q2.

Q5. If you answered yes [to issues with pigeons affecting your business], please could you provide more detail below

We represent the owner of the Boulevard Shopping Centre and if encouraged by feeding, pigeons create a massive mess and are intimidating to shoppers/businesses.
At least 2-3 times per week, a pigeon will fly into our windows and die. This results in a dead pigeon having to be removed from the pavement outside which if it happens whilst a member of staff is out of the main showroom, it can go unnoticed until a member of the public mentions it. This can prevent people from approaching the shop as it's the first thing they notice on approach. It has also caused our door window to be cracked multiple times and costs us money each time to replace (currently awaiting a repair for this reason!).
On a daily basis, pigeons will walk into the shop and have to be shoed back out which although amusing to customers, is a nuisance to shop staff.
The pigeons are a very big problem. My customers cannot enjoy their food because they pester them. They are a health hazard and should be dealt with without hesitation.

Figure 49 - Full responses from respondents at Q5. If you answered yes, please could you provide more detail below. Please note that this question was only asked of those who indicated that pigeons do have an effect on their business at Q4.

Q6. Do you use the Waterlooville Precinct for any of the following? [“Other” Responses]

To visit the library, barber, optician.
Visit banks
Banking and library
To do banking.
To use a bank.
To use bank facilities.
The 2008 PSPO has had no effect with people feeding the pigeons, I would be interested in knowing how many people have been prosecuted for feeding the pigeons since 2008 when the PSPO was created
To access traders and as a thoroughfare from the car park to all the various outlets in the library
Visit the community centre
Visit shops/market/bank
Library
Visit the Library
Go to pure gym and have a coffee
Browsing the market and shops
Visit Library.
The market. Waterloo is so run down there is very little worth visiting. It used to be a lively, thriving centre, now it is a sad, miserable dump
charity shops appointments at specsaver visits to bank and santander
Catch up with friends
To shop local and attend hairdressers.
Using the library.
Library visits or delivery to charity stores
Walking through the area
To meet and have coffee with a friend. Cancel bars/pubs, (a mistake, am unable to erase it)
Meet friends.
Visit to library 3 times a week
hairdressers
Pure Gym.
Visit banks
Dentist

Figure 50 - Full responses from respondents who answered 'Other' at Q6. Do you use the Waterloo Precinct for any of the following?

Q9. If you have any further comments or suggestions in relation to this, please state below

I have seen one lady regularly feeding the pigeons in town, from a carrier bag full of birdseed. I have reported it before now. Never seen ANYONE stop her feeding them.
there is much more to worry about in Waterloo than pigeons!!

Pigeons are essentially vermin, dirty and unhygienic. Dropping atr unsightly and , slippery and also cause a health hazzard. Stopping people feeding them is only half of the solution. There should be a cull to reduce numbers.
People should stop feeding pigeons
I didn't know the was a pigeon order. I rarely go to the town centre
The ban has had been a major benefit to us where we live on the St Michael's Place estate
Not really there has been a definite improvement
Feeding appears to be confined to several individuals, purchase seed and spread around early in the day
Public feeding of pigeons should not happen anywhere, it's unhealthy and pigeons should be fishing for their own natural food. It would have been helpful to know how many people have been caught and fined and if there were repeat offenders.
Notices on bins large "Food Waste"
Never seen the pigeon warden but seen people on many occasions feeding them especially in the area of poundland.s
More regular patrols of the reinforcement officer
They are an absolute nuisance as well as disease carriers.
This whole thing with pigeons has been going on in all shopping precincts for a number of years now and no matter what is tried apart from the total eradication of an entire species it will never change. All this fining of people is only a way to generate monies for the local councils coffers.
Pigeons, carry diseases don't like walking under the trees where I might get crap done and getting the crap on my shoes
I think the fine should be higher than £100
If you get rid of the pigeons in Waterlooville town centre then you get rid of 90% of users of Waterlooville town centre. HBC has annihilated WTC by bad planning, bad design and deterring visitors and shoppers. What was once a pleasant village-type area is now nothing but a concrete, soulless suburb that only excels in its unattractiveness
All feeding of pigeons should be stopped they, along with sea gulls are a complete nuisance and people should stop feeding them.
I have seen people throwing food for the pigeons. How are they to be stopped/caught? Who is there to catch them. If you remonstrated with them you either get a shrug of abuse.
Has anyone been fined ?
I hadn't realise that there was a order but in reflection when I have visited there has not been many pigeons about
Make sure that the notices are clearly visible
Pigeons have no effect on my experience in the town centre.
We also have a problem with crows in Leigh Park. Residents keep deliberately feeding them. We had over 50 crows in our road recently, they make a terrible mess when roosting at night.
Since it was set up, how many non-compliances have been subject to a FPN? This information should be in the intro of the survey.
They bring life to the town.
I didn't know there was a restriction. It should be more clearly signposted.
It would be helpful to know how many fines have been issued as a result of this order.
The area should be extended as pigeons are a problem across a wider area, they regularly fly into and hit windows and make a lot of mess in many parts of the borough.
Needs enforcing more. We stopped coming often as always being defecated on or pigeons flying at us because of the few who keep feeding them

Clean up the droppings
We are very grateful to the council for imposing such restrictions which need to continue to prevent a re-occurrence
Get a hawk patrol on a regular basis
Pigeons have their place but it is all the waste food that brings them to the precinct. Litter is a bigger problem everywhere.
Enforce the order and display the number of prosecutions to deter others
Continue the PSPO.
Whole centre needs sorting out!
ENFORCEMENT early in day
We live in the clock house and park our car in the car park behind. The pigeons all sit on the roof and our cars get covers in mess, it is disgusting and causing paint work problems on our car.
It is not effective because nobody is monitoring.
The town centre is cleaner now. It used to smell and be slippery, but has greatly improved with the PCSO. I can sit outside Weatherspoon or Costa and not worry about them
The order needs to be enforced more vigorously
Pigeons are rats of the air.
i have actually heard people in restaurants asking for scrapsto feed pigeons and say they will continueto do it
Enforce the PSPO much earlier in day - before shops open
Fines should be increased and more frequently imposed. Pigeons and their mess are a big problem in Waterlooville Town Centre
I find it traumatic walking down the precinct with pigeons flying low especially when children chase them
they have become a complete nuisance and should be culled or numbers reduced.
People treat pigeons like vermin. They are part of our wild life which we should value and protect.
All birds need all the help they can get and it would be nice to see bird baths in the centre as well plus bird feeders on the trees.
Pigeons are still animals. They need food to survive. I honestly do not see the harm in feeding them. To give people a £100 fine during the cost of living crisis because they are feeding a living and breathing animal is just disgusting.
I don't understand the issue. I visit Waterlooville but live in Southsea where we also have loads of pigeons in the precinct and we happily coexist. The birds aren't doing any harm.
Mostly elderly and young children who like to feed pigeons, which is a shame to prevent them. There are bigger problems such as littering and damage to the abandoned units
No
Seriously. I just despair. Of all things to be talked about this is a priority. Awful.
town centre is not the pigeon shit. The lack of funding and interest over the years is the problem. As time goes on and our high streets are dying, Waterlooville has been neglected. It looks like something out of Chernobyl except the only things that survived were a Costa and a hundred million charity shops. Sort it out please it's embarrassing.
That ITV news show was ridiculous. That mans balcony they were trying to say was ruined by pigeons was a tip already. Pigeons s*** they don't fly tip on your f***** balcony it's embarrassing and makes the town look like a joke.
Can the council feed them with something that makes them sterile? That way the current generation of the problem will hopefully be the last

<p>People are constantly feeding the Pigeons daily landlord is trying his hard along side his tenants. They have recked guttering new windows and the council don't seem to do anything about it.</p>
<p>Is there any way we could make them infertile?</p>
<p>I also believe that the flat top roofs of the building around the area make it very easy for the birds to perch, I also feel that they reproduce quicker then they die which is a huge issue, I think if more spikes where out around the tops of the building making it harder for them to next and perch this would help with reducing them sitting around the town centre as much</p>
<p>Other methods to reduce the pigeon population should be implemented. They are still a nuisance to shoppers, residents and businesses. The damage being caused by pigeon droppings is contributing to making the town centre an eyesore. With other regeneration projects underway, this problem needs to be dealt with ASAP.</p>
<p>Not any good extending ban if it's not enforced as I've seen bird food scattered there</p>
<p>pigeons leave a mess with there faeces it is very unpleasant to walk on and can be slippery in the rain i have seen children falling on it which is very unhealthy so i think if people stopped feeding them after all there is enough food left lying about from takeaway meals .i think every measure should be taken to eradicate them altogether</p>
<p>more anti pigeon spikes on buldings. More bins located near food outlets</p>
<p>Those feeding the pigeons get very abusive when spoken to, I've never seen anyone being challenged by council officials</p>
<p>Until this was mentioned, as a business owner, I had no idea that this PSPO even existed so I can honest say that I don't think it's been really effective so far as it isn't a known about thing.</p>
<p>I have never seen any one enforcing not to feed pigeons</p>
<p>Pigeons are vermin and should be treated as such</p>
<p>More notices about fines for offenders.</p>
<p>Pigeons droppings cary disease</p>
<p>A more robust solution is required</p>
<p>Destroy all the pigeon nests, kill every single pigeon - rid the area of every disgusting useless bird</p>
<p>They should be culled as their droppings are a serious health hazard.</p>
<p>Pigeon feeding increases excretion that also increases rodents, hence PSPO should continue</p>
<p>more cleaning is needed</p>
<p>Havant should extend the scheme to Havant and Emswoth- terrible mess to walk through made from pidgeon droppings above shop doorways and windows. Shop keepers try to keep clear but there are just too many of them breeding. It also smells dreadful. They are vermin and all feeding by public should be banned. Numbers would naturally return to normal numbers. New buildings should have preventative nesting methods applied when build in Havant.</p>
<p>Not only are they a nuisance in Waterlooville town centre but also in a large surrounding area.</p>
<p>Havant centre have nut dealt with the pigeons and it's dirty at least water looville is cleaner with fewer numbers of pigeons.</p>
<p>I love pigeons. They deserve more respect. They should have a designated feeding spot for all birds.</p>
<p>Please do not put any spikes on buildings as this a cruel method and does not discriminate other wildlife and causes injuries. I don't feed the birds as it will encourage rats, but i think you should be planting and replacing the trees that have cut down recently to make it a nicer place to visit. I like seeing the bird</p>

As a longstanding business owners (since 1998), our observations of the situation have been steadily maintained and individuals who maintain they're "lovely" to have around are very likely only visitors to the area so their awareness of the problem is going to be limited, if at all.
I'm a resident in Durley Avenue, Cowplain. I've been feeding wild birds in my garden for about 20 years now. In July this year I started getting 'town pigeons' and currently have 4 that come regularly. Could it be that these pigeons are looking further afield for their food? If this is the case and these pigeons come from the Waterloo town centre, it means that the problem is being moved from the centre to other areas and will start to be a problem here.
Cruel and pathetic
Bottom line pigeons are vermin and should NOT be encouraged rather discouraged - even if that means a system of culling!
They are disease carrying birds - filthy
Need to remove litter in precinct as that attracts pigeons. The whole area is dirty and depressing and needs investment
Does not seem to be any enforcement at all. People openly feed the pigeons whilst sat on seats outside eateries. Have seen one gent buy seed from Poundland and scatter same around precinct on a regular basis. Get tougher, the place is a mess!
The PSPO is partially ineffective because a) litter louts still throw food about b) benches under the trees suffer from droppings c) Some pavements near the corners of buildings are difficult to walk through
Need humane extermination
You should come down harder and stop people feeding the pigeons. This would make a big difference
There are not many signs, if any, asking people not to feed pigeons. They would probably be as ineffective on the 'No Cycling' signs!! No-one seems to care anymore
It would be worth extending the PSPO if it could be enforced. The pigeons are still being fed and nothing seems to be done about it.
Absolutely a waste of Council Tax payers money
More likely to visit with the cheeky little pigeons hopping around eating any crumbs and scraps they find, so sad to see them persecuted.
The pigeons aren't an issue at all. They are will find food anyway. They actually make Waterloo town centre more aesthetic.
Better monitoring of the precinct to stop people feeding the pigeons and cafe owners/ bars to clean up their outside space of food etc on closing. If it's kept clean perhaps the pigeons will find somewhere else to go.

Figure 51 - Full responses from respondents to Q9. If you have any further comments or suggestions in relation to this, please state below

Appendix H: List of Figures

Figure 1 – Promotional banner used in pigeon PSPO consultation artwork.....	1
Figure 2: Responses to Q1 – Which of the following best describes you?.....	9
Figure 3 - Responses to Q2 – Do you think that pigeons are or are not a problem in the Waterloo Precinct area?.....	10
Figure 4 - Responses to Q3 – If you answered that pigeons are a problem, please could you identify ONE area in the precinct where you feel that this is an issue .Please be as specific as possible. Please note that this question was only asked of those who indicated ‘a very big problem’ or ‘a fairly big problem’ at Q2. The above table only includes answers given by 10 or more respondents – see full results at Appendix F.....	11
Figure 5 - Responses to Q4 – Have pigeons had any effect on your business? Please note that this question was only asked of those who responded that they were ‘a business owner / representative in Waterloo Town Centre’ at Q1.....	12
Figure 6 - Responses to Q6 – Do you use the Waterloo Precinct for any of the following. Please note that this question was only asked of those who indicated that they were a ‘Visitor to Waterloo Town Centre’ at Q1.	13
Figure 7 - Responses to Q7 – Do you feel that the Pigeon PSPO in Waterloo has or has not been effective in dealing with this issue?.....	14
Figure 8 - Responses to Q8 – Do you feel that the Pigeon PSPO in Waterloo should or should not be extended?	15
Figure 9 - Responses to Q9 – If you have any further comments or suggestions in relation to this, please state below. Please note that the above chart only includes themes raised by 10 or more respondents – a full list of themes can be viewed at Appendix F.....	16
Figure 10 - Statistics for Pigeon PSPO Consultation media releases	22
Figure 11 - Statistics for Pigeon PSPO Consultation Facebook posts	23
Figure 12 - Statistics for Pigeon PSPO Consultation Twitter posts	23
Figure 13 - Statistics for Pigeon PSPO Consultation Instagram posts.....	24
Figure 14 - Statistics for Pigeon PSPO Consultation LinkedIn posts	24
Figure 15 - Screenshot of Pigeon PSPO Consultation press release circulated on 13 September 2023	25
Figure 16 - Screenshot of Pigeon PSPO Consultation Facebook post published on 13 September 2023	26
Figure 17 - Screenshot of Pigeon PSPO Consultation Twitter post published on 13 September 2023	27
Figure 18 - Screenshot of Pigeon PSPO Consultation Instagram post published on 13 September 2023	28
Figure 19 - Screenshot of Pigeon PSPO Consultation LinkedIn post published on 13 September 2023	29
Figure 20 - Screenshot of Pigeon PSPO Consultation Facebook post published on 19 September 2023	30
Figure 21 - Screenshot of Pigeon PSPO Consultation Twitter post published on 19 September 2023	31
Figure 22 - Screenshot of Pigeon PSPO Consultation Instagram post published on 19 September 2023	32
Figure 23 - Screenshot of Pigeon PSPO Consultation LinkedIn post published on 19 September 2023	33
Figure 24 - Screenshot of Pigeon PSPO Consultation Facebook post published on 20 September 2023	34
Figure 25 - Screenshot of Pigeon PSPO Consultation Twitter post published on 20 September 2023	35

Figure 26 - Screenshot of Pigeon PSPO Consultation Instagram post published on 20 September 2023	36
Figure 27 - Screenshot of Pigeon PSPO Consultation LinkedIn post published on 20 September 2023	37
Figure 28 - Screenshot of Pigeon PSPO Consultation article in 'Your Borough' e-newsletter circulated on 22 September 2023	38
Figure 29 - Screenshot of Pigeon PSPO Consultation Facebook post circulated on 4 October 2023.....	39
Figure 30 - Screenshot of Pigeon PSPO Consultation Twitter post published on 4 October 2023.....	40
Figure 31 - Screenshot of Pigeon PSPO Consultation Instagram post published on 4 October 2023	41
Figure 32 - Screenshot of Pigeon PSPO Consultation article in Havant Borough Community Bulletin, circulated on 6 October 2023.....	42
Figure 33 - Screenshot of Pigeon PSPO Consultation Facebook post published on 16 October 2023	43
Figure 34 - Screenshot of Pigeon PSPO Consultation Twitter post published on 16 October 2023.....	44
Figure 35 - Screenshot of Pigeon PSPO Consultation Instagram post published on 16 October 2023	45
Figure 36 - Screenshot of Pigeon PSPO Consultation Twitter post published on 18 October 2023.....	46
Figure 37 - Screenshot of Pigeon PSPO Consultation Instagram post published on 18 October 2023	47
Figure 38 - Artwork for Pigeon PSPO Consultation large format poster design	48
Figure 39 - Artwork for Pigeon PSPO Consultation A4 poster design.....	49
Figure 40 - Artwork for Pigeon PSPO Consultation leaflet design - front side.....	50
Figure 41 - Artwork for Pigeon PSPO Consultation leaflet design - back side	50
Figure 42 - Photo of in-person engagement for Pigeon PSPO Consultation in Waterlooville Town Centre - Photo 1	51
Figure 43 - Photo of in-person engagement for Pigeon PSPO Consultation in Waterlooville Town Centre - Photo 2.....	51
Figure 44 - Photo of in-person engagement for Pigeon PSPO Consultation in Waterlooville Town Centre - Photo 3	52
Figure 45 - Photo of in-person engagement for Pigeon PSPO Consultation in Waterlooville Town Centre - Photo 4	53
Figure 46 - Responses to Q3 – If you answered that pigeons are a problem, please could you identify ONE area in the precinct where you feel that this is an issue .Please be as specific as possible. Please note that this question was only asked of those who indicated ‘a very big problem’ or ‘a fairly big problem’ at Q2.....	54
Figure 47 – Full list of themes raised in response to Q9 – If you have any further comments or suggestions in relation to this, please state below.....	55
Figure 48 - Full responses from respondents at Q3. If you answered that pigeons are a problem, please could you identify ONE area in the precinct where you feel that this is an issue. Please be as specific as possible. Please note that this question was only asked of those who indicated that pigeons were a very or fairly big problem at Q2.	59
Figure 49 - Full responses from respondents at Q5. If you answered yes, please could you provide more detail below. Please note that this question was only asked of those who indicated that pigeons do have an effect on their business at Q4.....	59
Figure 50 - Full responses from respondents who answered 'Other' at Q6. Do you use the Waterlooville Precinct for any of the following?	60

Figure 51 - Full responses from respondents to Q9. If you have any further comments or suggestions in relation to this, please state below 64